

# **Zebra® TTP 7020™/TTP 7030™**

Kiosk Printers

## **Technical Manual**



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# Introduction

## About This Manual

This manual contains the information required to install the TTP7020 and TTP7030 printers and to run them from a host computer such as a PC.

*Programming on page 33* gives the applicable control codes and escape sequences supported by the printer processor firmware.

Other chapters of the manual contain information about the printer error codes, communications-parameters, test print functions, specifications, replacement parts, etc.

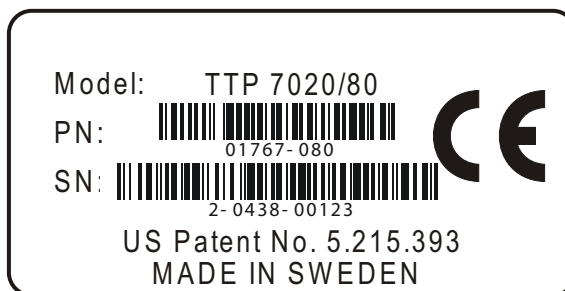
## Updating

This manual will be updated as, from time to time, printer functions and features may be added or amended. You will always find the latest edition on our web site (<http://www.zebra.com>).

If you require functions not found in the manual edition at your disposal, you are welcome to consult one of our representatives for information.

## Identification Labels

A type label is positioned on the side on the left side of the printer (side of the blue lever).



The type plate shows the model No. of the printer, the part number and serial number as both Code 128 bar codes and readable text.

The serial number contains three groups: 2-0438-00123

Each section of the serial number indicates specific information, as shown below:

2	shows which factory the printer was manufactured in.
0438	means week 38 of year 04, that is September 13 to September 17 2004. This is for example used to determine if warranty is valid for this printer or not.
00123	the serial number of the printers produced that week.



## Contacts

Technical Support via the Internet is available 24 hours per day, 365 days per year.

**Web Site:** [www.zebra.com](http://www.zebra.com)

**E-mail Back Technical Library:**

E-mail address: [emb@zebra.com](mailto:emb@zebra.com)

Subject line: Emailist

**Self Service Knowledge Base:** [www.zebra.com/knowledgebase](http://www.zebra.com/knowledgebase)

**Online Case Registration:** [www.zebra.com/techrequest](http://www.zebra.com/techrequest)

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<b>Customer Service Department (US)</b> <b>Internal Sales Department (UK)</b> For printers, parts, media, and ribbon, please call your distributor or contact us.	T: +1 877 ASK ZEBRA (275 9327) E: <a href="mailto:clientcare@zebra.com">clientcare@zebra.com</a>	T: +44 (0) 1628 556032 F: +44 (0) 1628 556001 E: <a href="mailto:cseurope@zebra.com">cseurope@zebra.com</a>	T: +65 6858 0722 F: +65 6885 0836 E: China: <a href="mailto:order-csr@zebra.com">order-csr@zebra.com</a> <i>All other areas:</i> <a href="mailto:csasiapacific@zebra.com">csasiapacific@zebra.com</a>
<b>Key:</b>	T: Telephone F: Facsimile E: E-mail		



**Notes •**

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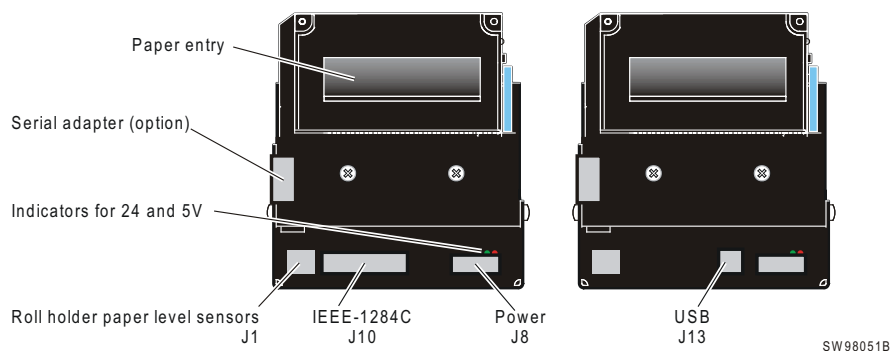


# Product Presentation

The TTP 7020 and TTP 7030 are kiosk printers using direct thermal printing. The print speed is up to 75 mm per second.

The printers have integrated control boards. TTP 7020 communicates with the host computer through an IEEE-1284 bi-directional parallel port, while TTP 7030 uses the USB interface. Both TTP 7020 and TTP 7030 can be equipped with an optional serial port.

**Figure 1 • Printer Exterior, Rear View**

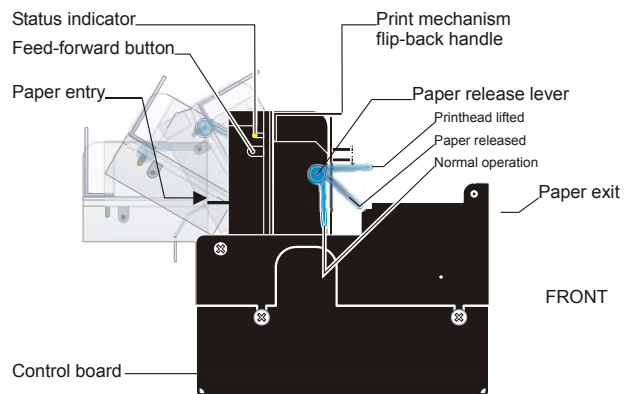


Printer drivers for Linux and Microsoft Windows™ are available, and the printer is compatible with the Plug and Play standard. It is also possible to address the printer directly from the kiosk software without using drivers.

The loop generating presenter mechanism handles documents of various lengths. It holds the printout until printed, then cuts and presents the complete printout to the customer. The retract-and-retain version of the printer can retract uncollected printouts into a wastebasket inside the kiosk.

A flip-up print module gives the operator access to the paper path, and print head, for maintenance purposes.

Figure 2 • Printer Exterior, Side View




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# Indicators

## Status Indicator

The status indicator (see [Figure 1, Printer Exterior, Rear View](#), on page 11) has several functions:

<b>ON constantly</b>	Indicates that the printer is operational.
<b>Blinks, pauses, blinks</b>	<p>Indicates warnings of non-severe error. The number of blinks reflects the <i>warning-code</i>:</p> <ul style="list-style-type: none"> <li>2 blinks: Paper low</li> </ul> <p> <b>Note</b> • This signaling is disabled by default. It can be disabled/enabled by setting parameter p52.</p> <ul style="list-style-type: none"> <li>3 blinks: Weekend low</li> </ul> <p>Warning-codes are reset automatically when the condition causing them are removed.</p>
<b>Flashes rapidly</b>	<p>Indicates severe error. Hold down the feed-forward button and the number of blinks will reflect the <i>error-code</i>.</p> <ul style="list-style-type: none"> <li>1 — Presenter jam, paper cannot be ejected / retracted</li> <li>2 — Cutter cannot return to home position</li> <li>3 — Out of paper</li> <li>4 — Printhead lifted</li> <li>5 — Paper wrapped around platen (under head)</li> <li>6 — Temp error &gt;60°C</li> <li>7 — Presenter jam, motor cannot rotate</li> <li>Fast flashes — Checksum error, firmware</li> <li>Steady light — Wrong firmware type or target for firmware loading</li> </ul>

Error-codes are reset:

- When the conditions causing them are removed.
- When the printer is turned off/on.
- When the **blue** printhead release arm is lifted and then lowered.

## Control Board Indicators

The control board has two power indicators behind the power connector:

- Green indicator constantly ON: 24 V present
- Red indicator constantly ON: 5 V OK (generated on control board)

## Feed-Forward (FF) Button

The Feed-Forward Button (FF) will feed, cut, and present a complete page.

Any data in the print buffer will be printed. If the buffer is empty the page will be blank.

In black mark mode, the page will be synchronized with the black mark.

Press and hold FF while turning on the power, or while opening and closing the printhead to print a self-test printout. See [Making a test printout on page 14](#).

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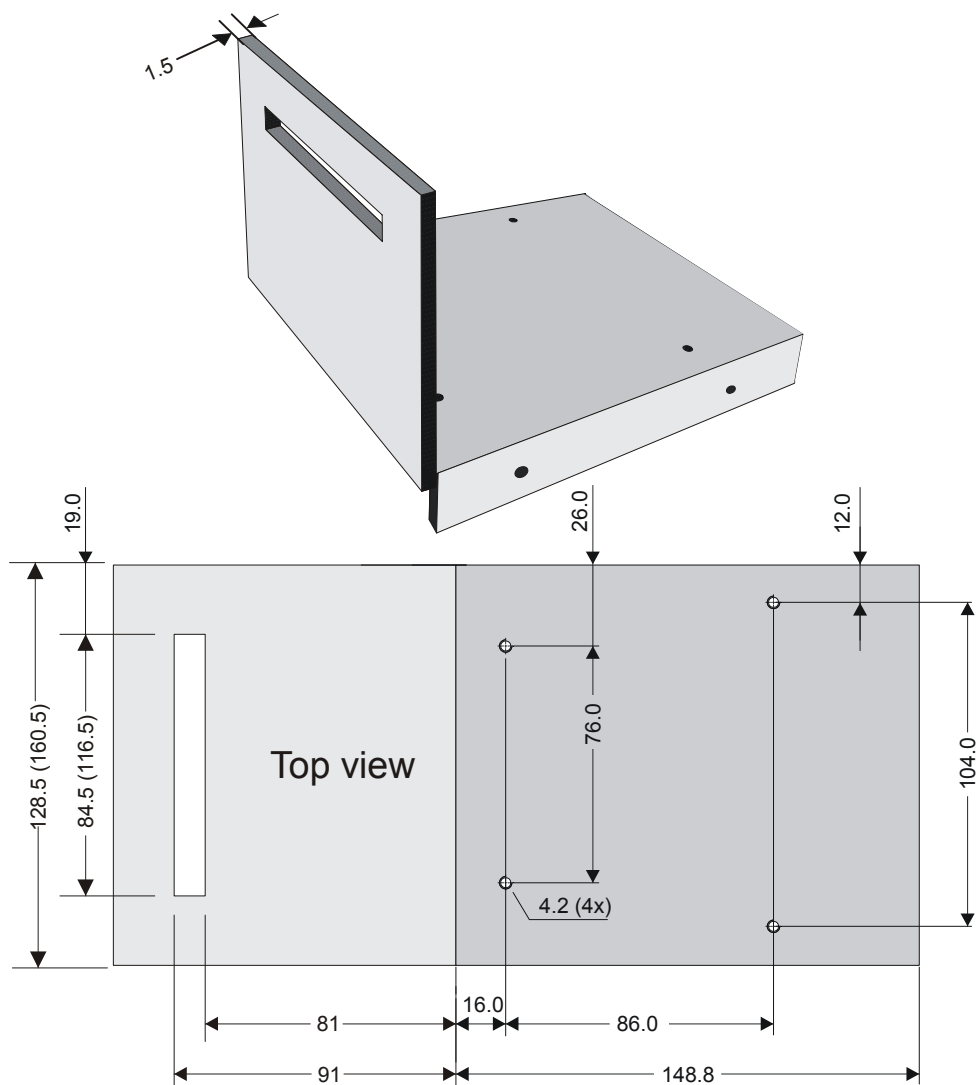
## Installation



## Installation Considerations

The TTP 70x0 printer should be installed in some kind of enclosure such as a self-service kiosk. The illustration below gives an example of a printer-mounting shelf. See also [Printer dimensions on page 110](#). 3D solid models and outline drawings for CAD are available on <http://www.zebra.com>.

**Figure 3 • Example of a Simple Shelf for Fastening a Standard Printer**



All measurements are in mm. Measurements in parentheses are for TTP 70x0/112. SW98056

Additional space is required for paper loading and paper jam removal. Consider mounting the printer on a movable platform so that the printer can be maintained outside the kiosk enclosure.



## Electrostatic Discharges, and Earth Currents

Preventing ESD and earth currents from affecting the printer operation requires proper connection of the printer chassis to protective earth through a mounting platform or through a separate earth conductor.

## Ambient Light

There is an optical sensor just inside the paper exit at the front of the printer.

To ensure proper printer operation, design the printer enclosure so that it prevents direct sunlight or light from indoor lamps from reaching the sensor through the paper exit.

## Connecting To The Computer



**Caution** • Using a non-Zebra power supply may cause excessive EMC interferences and void the EMC certifications of the printer.

### Connect the TTP 7020

1. Connect the printer to the parallel port of the computer to be used.

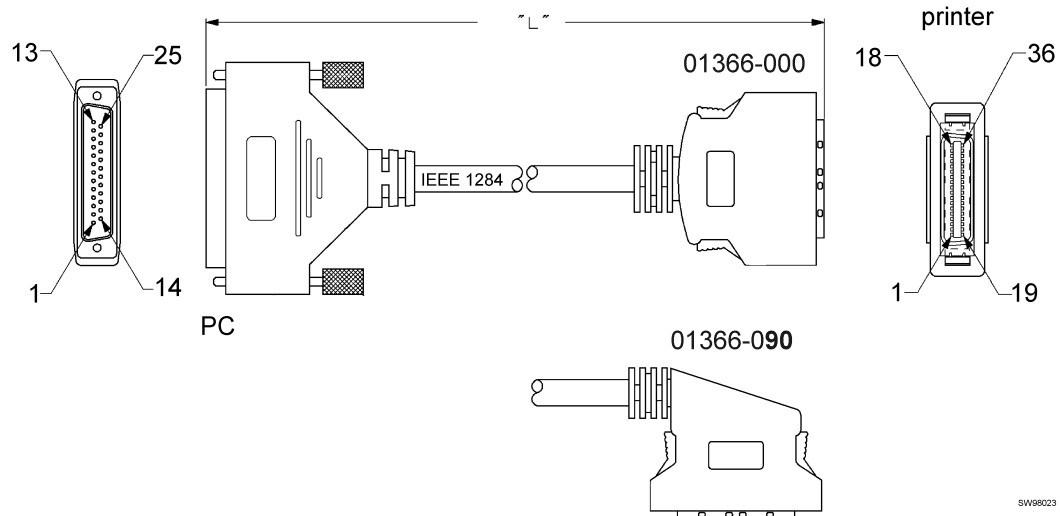


**Note** • Connector J10 is an IEEE-1284 type C, 36-pole mini Centronics, with clip latches. See [Interface on page 85](#) for pin assignment of J10.



**Important** • Use only certified cables marked IEEE-1284. See [Ordering numbers on page 115](#) for Zebra ordering number. You can also use commercially available cables such as AMP 158393-3.

Figure 4 • IEEE-1284 Cable with Type A and Type C Connectors



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### Connect the TTP 7030

1. Connect J13 of the printer to the USB port of the computer or the USB hub to be used.  
USB connectors can be recognized by the following symbol:

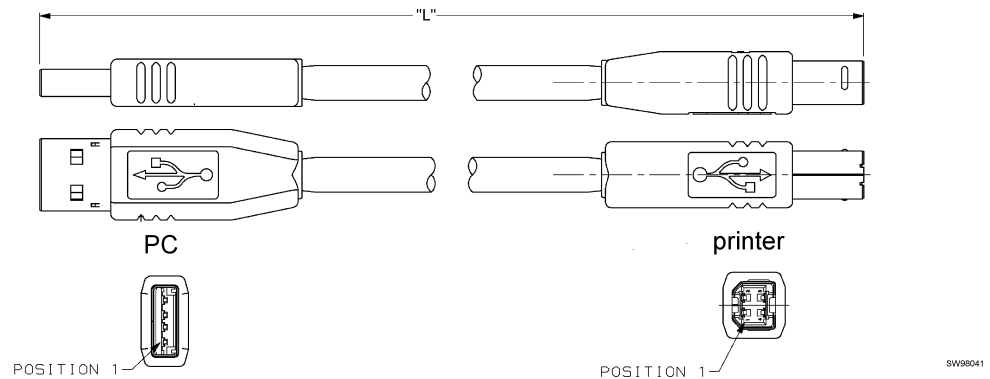


**Note** • Connector J13 is a 4-pin USB type B connector. See [USB, TTP 7030 on page 877](#) for pin assignment.



**Note** • A suitable cable is available from Zebra, see [Ordering numbers on page 115](#) for ordering number.

**Figure 5 • USB Cable with Type A and Type B Connectors**



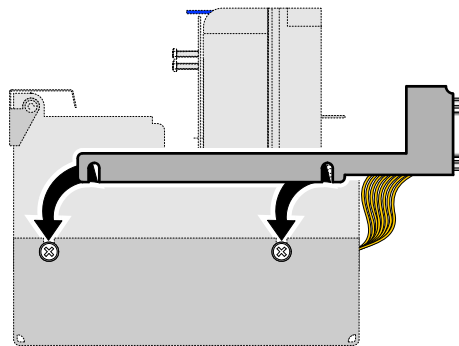
## Using a Serial Adapter, TTP 7020 and TTP 7030

1. Loosen the control board module, see [Removal on page 109](#).
2. Connect the serial adapter to J4 on the control board.
3. Fasten the control board module, see [Removal on page 109](#).
4. Fasten the serial adapter with the two screws on the right hand side of the printer.
5. Connect a Zebra serial cable, ordering No.10825-000, between the printer and the computer to be used.



**Important** • We strongly recommend using the Zebra cable because many incompatible cables are available.

**Figure 6 • Fitting a serial adapter to the printer.**



## Connecting The Power

Using the Zebra power supply (see [Ordering Numbers on page 131](#) for ordering number):

1. Make sure the line voltage selector on the power supply is set to your local line voltage (only PSU 01035-014).
2. Connect the cable from the power supply to J8.
3. Connect the power cable to the line outlet.
4. Apply power to the printer.

If you use another type of power supply unit, connect the voltages as shown in [Figure 7](#).



**Important** • The protective ground and the 24V ground must be separated in the power supply to avoid ground loops!

At the printer end of the cable, use an AMP Mate-N-Lok connector housing and two contact-sockets:

Figure 7 • Power Connection

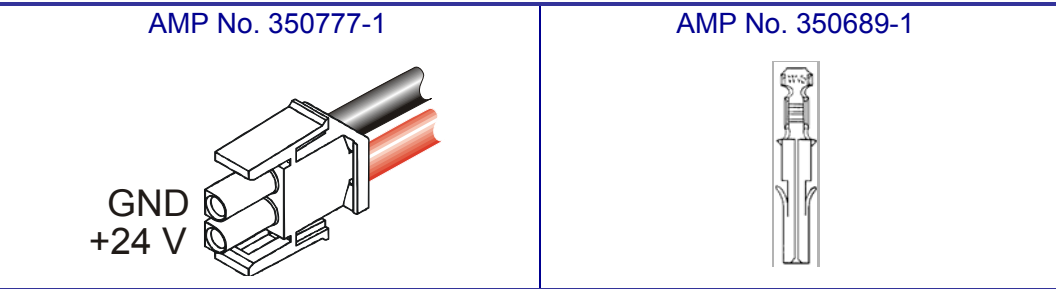



Table 1 • Current Consumption

Idle	150 mA	150 mA
Standard text printing	2.5 A average	3.5 A average
All black printing	8.5 A	11 A

# Making A Test Printout

1. Is a power button available for the printer?

If...	Then...
Yes	<ol style="list-style-type: none"> <li>Remove power from the printer.</li> <li>Hold the feed-forward button depressed while powering ON the printer.</li> <li>Keep the button depressed until printing starts. This produces a printout showing the firmware program version and date, control board revision number and serial number, name of loaded fonts and logotypes, and the parameter settings.</li> <li>Each successive press of the button will produce a test printout.</li> <li>Switch the printer OFF and ON again to exit self-test mode.</li> </ol>
No	<ol style="list-style-type: none"> <li>Lift the printhead.</li> <li>Press and hold the FF-button while lowering the printhead, and keep it pressed until after the auto-load is completed.</li> <li>Release the button. A self-test printout will be printed.</li> </ol> <div>  <div> <b>Note</b> • this feature was introduced in firmware version 2.44b. </div> </div>

## Installing A Printer Driver

Printer drivers for Linux and most versions of Microsoft Windows™, are available on the Zebra web site <http://www.zebra.com>. See *Ordering Numbers on page 131* for ordering number. Please follow the installation instructions that accompany the drivers.

### Status Monitoring through Windows

Status can be fetched from a language monitor (70x0MON.DLL) that is installed into Windows with the driver. Documentation of the language monitor is available on the drivers' page on the Zebra web site.

If you want to monitor status through the language monitor, make sure that the printer is selected as default printer, and that bi-directional support is enabled in the port section of the driver settings.



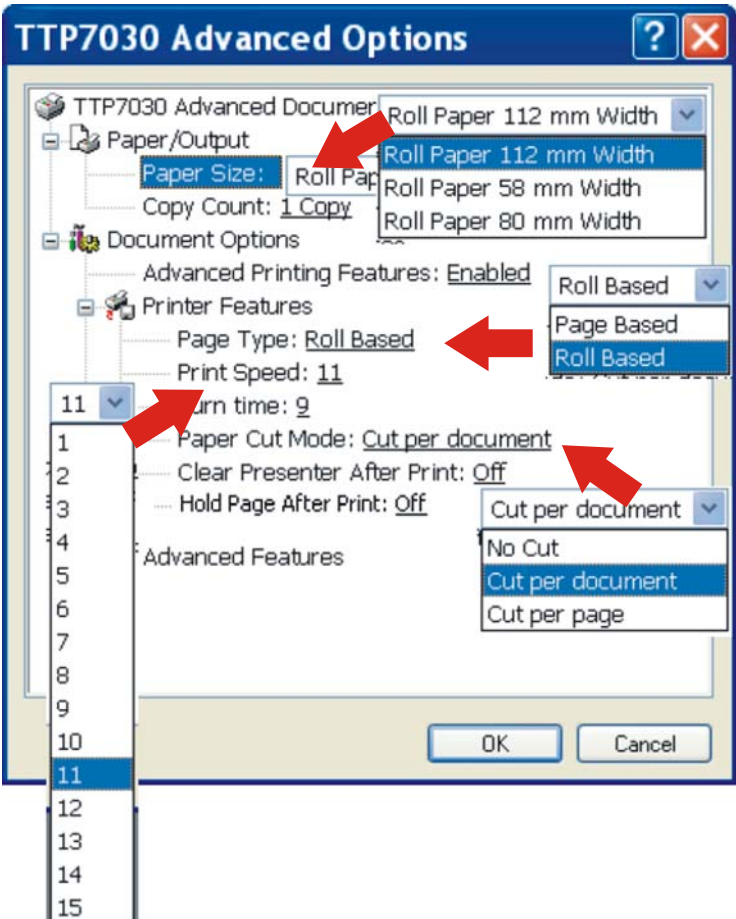
**Note** • On TTP 7020, parameter p5 should be set to 1 to make status replies possible when paper is out. See *Parallel Port Setup on page 80*.

### Driver Settings

The looks of the dialogue boxes vary between driver versions, but essentially the same settings can be made.

You start with the Printing Preferences window. Here you find the portrait/landscape setting, and an advanced button.

Figure 8 • Setup Window



The advanced button contains the Zebra specific settings:

Table 2 • Advanced Button Settings


Category	Settings	Notes
Paper/Output	Paper size <ul style="list-style-type: none"> <li>Roll paper 58 mm / 80 mm / 112 mm</li> </ul>	—
	Copy Count <ul style="list-style-type: none"> <li>1 to 9999</li> </ul>	—
Document Options	Advanced printing features <ul style="list-style-type: none"> <li><b>Enabled</b></li> <li>Disabled</li> </ul>	—

**Table 2 • Advanced Button Settings (Continued)**

Category	Settings	Notes
Printer Features	Page Type: <ul style="list-style-type: none"> <li>• <b>Page based</b></li> <li>• Roll based</li> </ul>	Page based gives the page size set in the Paper Size setting (in server preferences, forms). Roll based saves paper by cutting after the last print on the page.
	Printing Speed <ul style="list-style-type: none"> <li>• 1 to 19</li> </ul>	—
	Paper Sensitivity <ul style="list-style-type: none"> <li>• 1 to 15</li> </ul>	—
	Retract Setting <ul style="list-style-type: none"> <li>• Eject</li> <li>• Eject after x sec.</li> <li>• Retract</li> <li>• Retract after x sec.</li> </ul>	Only applicable on retract and retain versions of the printer. Retract page in presenter when a new page is printed, and retract uncollected pages after xx seconds.
	Paper Cut Mode <ul style="list-style-type: none"> <li>• No Cut</li> <li>• <b>Cut per document</b></li> <li>• Cut per page</li> </ul>	“Cut per page” give three pages when a 3-page document is printed, while “Cut per document” give one long page with all information printed on it.
	Clear Presenter After Print <ul style="list-style-type: none"> <li>• On</li> <li>• <b>Off</b></li> </ul>	—
	Hold Page After Print <ul style="list-style-type: none"> <li>• On</li> <li>• <b>Off</b></li> </ul>	ON means that the following page is a multi-page document and is not printed until the customer takes the already printed page.



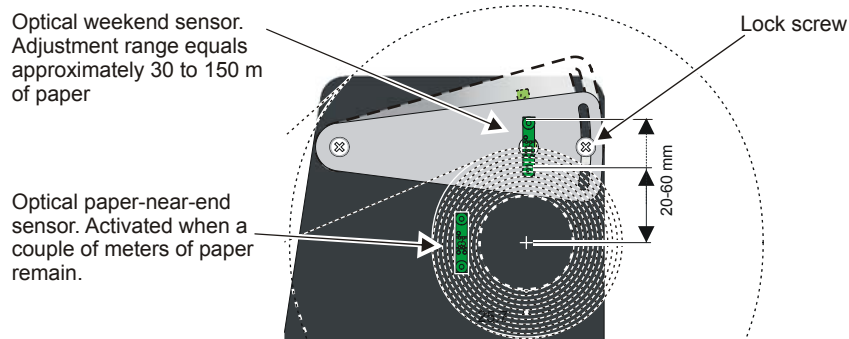
**Table 2 • Advanced Button Settings (Continued)**

Category	Settings	Notes
Advanced Features	Paper advance • 0-100 mm ( <b>14 mm</b> )	Paper Advance is advanced before cut, that is, bottom margin.
	Paper Eject • 0-255 mm ( <b>30 mm</b> )	This eject is roughly in 2 mm-steps. See the description of the eject-command (run presenter) on page.
	Paper reverse • 0-100 mm ( <b>0 mm</b> )	Paper reverse is reverse before print, and reduces the 190 mm top margin with the value entered here. So a setting of 10 gives $190 - 10 = 180$ mm top margin.  <b>Important</b> • Avoid settings above 10.
	Black Mark Check • <b>False</b> • True Settings • Minimum black mark: 0-100 mm ( <b>3 mm</b> ) • Maximum black mark: 0-100 mm ( <b>16 mm</b> ) • Cut position: 0-100 mm ( <b>25 mm</b> )	When black marks are used to synchronize cut, set page type to roll based to avoid conflicting page definitions.
	Scaling • 10-400% (100%)	For example, scaling to 99% can be used when you need to print forms with fixed page length that otherwise would not fit on a page.
	Contrast/Brightness	—

## Paper Level Sensors

The printer has inputs for one paper-near-end sensor, and one weekend sensor.

**Figure 9 • Sensors on 200 mm Roll Holder**



SW98052

The paper-near-end sensor alerts the system when a couple of meters of paper remain on the roll. The purpose of this sensor is to get an early alert so that you can replace the paper roll in time in remotely located kiosks.

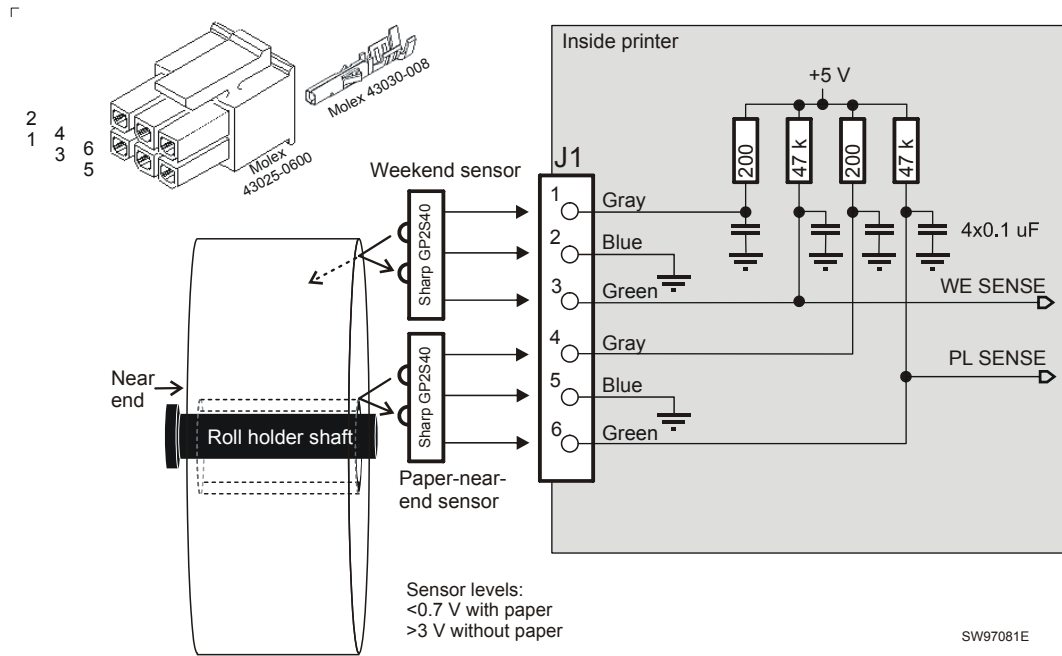
The weekend sensor should alert when the remaining paper does not last over a weekend. A reason to use this sensor is that it is more expensive to get a service technician out on a weekend or holiday than it is to replace the roll before it is totally empty.

The Zebra 110 mm and 150 mm paper roll holders are equipped with paper-near-end sensors, while the 200 mm roll holders have both paper-near-end and weekend sensors.

When installing the Zebra roll holder just connect the cable from the roll holder to connector J1 at the back of the printer. See [Figure 1, Printer Exterior, Rear View](#), on page 11.

If you use custom designed roll holders, connect the sensors according to [Figure 10, Paper-near-end Sensor Connection](#), on page 27.

Figure 10 • Paper-near-end Sensor Connection





Notes •

---

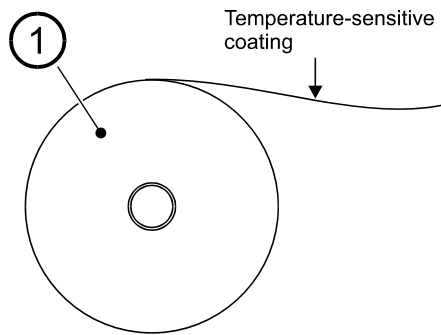
# Operation



## Installing a Paper Roll

1. Turn the new paper roll as shown. The paper should be inserted into the printer with the temperature-sensitive side up.

**Figure 11 • Paper Roll Orientation**



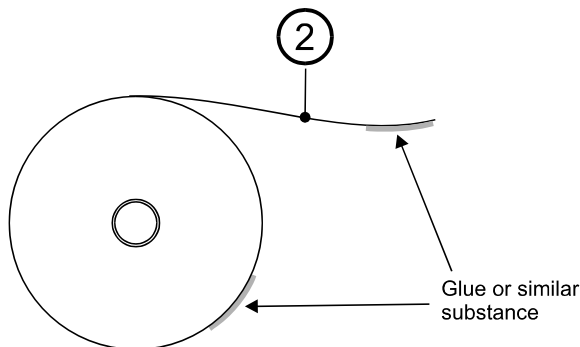
SW96074A

2. Tear off a full turn of the paper (approximately 0.5 m) from the new paper roll.



**Caution •** This is important since the outer end of the paper is usually fixed to the roll with some type of glue or self-adhesive substance that might otherwise cause paper jam or even print head damage.

**Figure 12 • Tear off 0.5 m from the new paper roll**

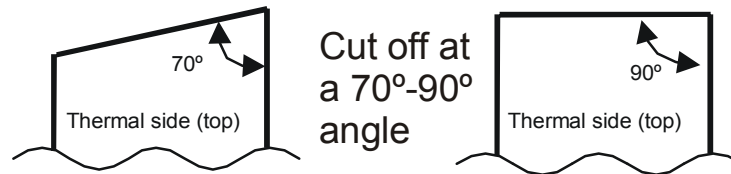


SW96075A

3. Make sure the printer is turned ON.

4. Cut the paper in a suitable angle. See [Figure 13](#).

**Figure 13 • Suitable paper edge for auto load**



**Note •** The paper sensor is at the same side as the blue paper release lever (where the arrow points in [Figure 14, Insert the New Paper, on page 31](#)). If the paper is cut in a direction opposite to that as shown in the figure above, the sensor will not detect the paper.

5. Insert the paper through the paper entry opening at the back of the printer.  
The printer will now feed, cut and eject a printout, and then automatically go on-line.



**Note •** In high temperature and high humidity, the paper may lose its stiffness resulting in paper jam at automatic paper loading. In such cases, load paper manually.

**Figure 14 • Insert the New Paper**

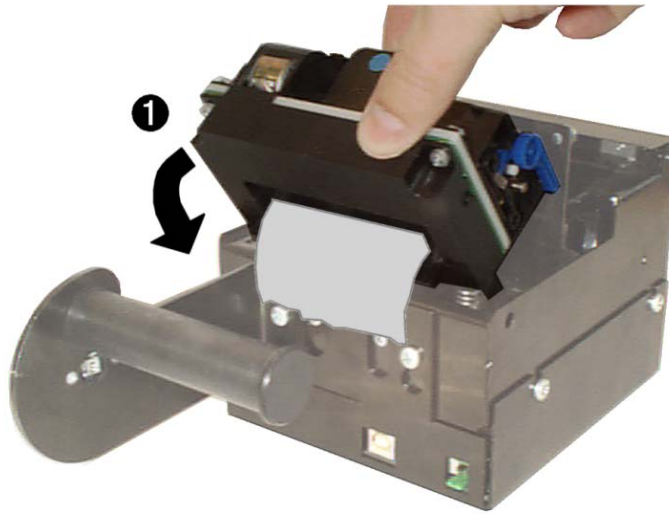


## Clearing Paper Jams

Should a paper jam occur, follow the procedure below:

1. Tear off the paper close to the paper roll and flip back the print module.

Figure 15 • Flip Open the Print Module



SW98064

2. Lift the print head by pushing the paper release lever upwards.
3. Remove any paper trash by gently pulling the paper up and out of the print module.

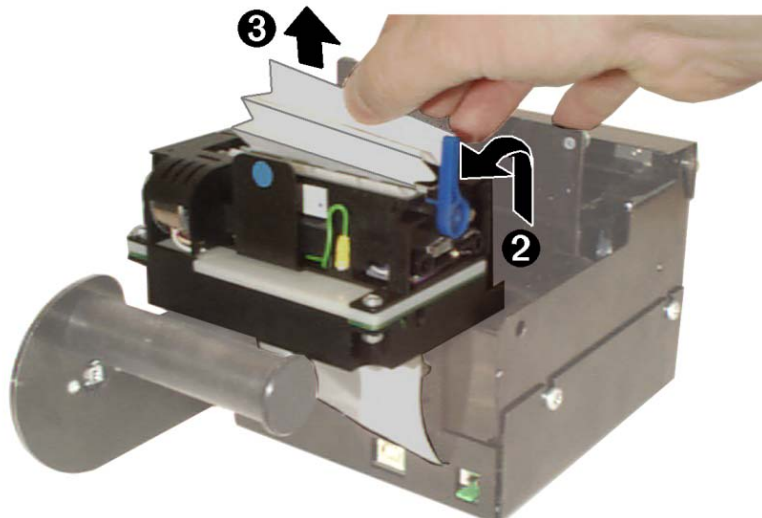


---

**Caution • NEVER** pull paper backwards through the print mechanism.

---

Figure 16 • Remove paper trash



SW98065





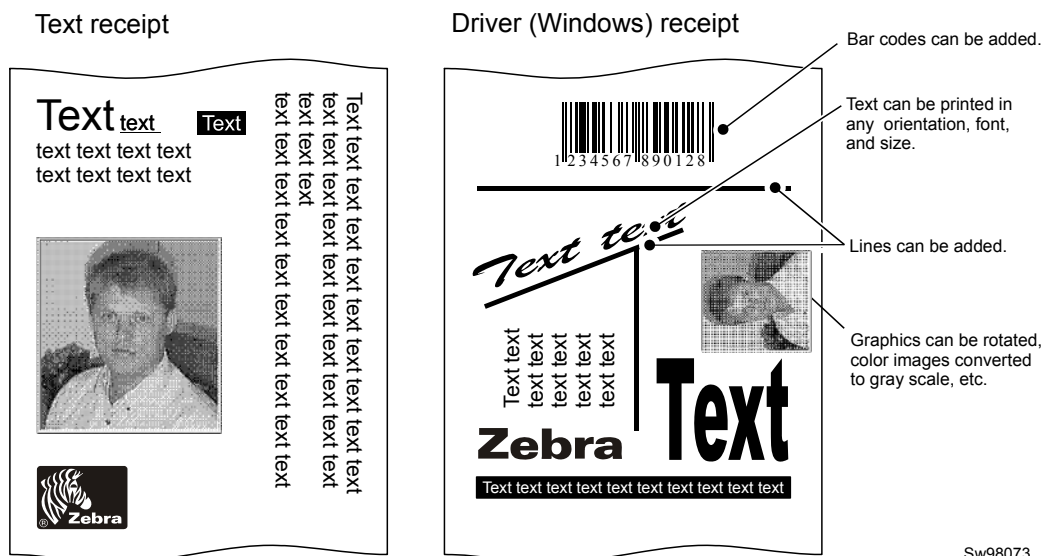
---

# Programming

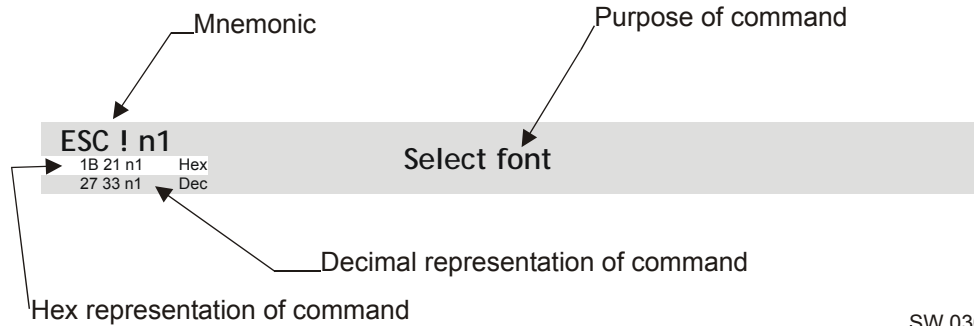
There are two completely different ways of setting up the printout: Text oriented and driver oriented style.

Text oriented	<p>The printout can be seen as the page of a simple word processor. You send text and graphics to the printer, which prints the information in the same sequence as the data is received. Design features are limited to the font stored in the flash PROM of the printer.</p> <p>It is possible to select a fixed page length. If you do that, text and logotypes can also be printed in landscape orientation.</p> <p>There are two text cursors, one for portrait, and one for landscape. The start positions of the cursors are the upper left corner for the portrait cursor, and the upper left corner for the landscape cursor, see <a href="#">Ticket Styles on page 34</a>. You can switch between these cursors at any time; the cursor will retain its last position on the ticket.</p>
Driver oriented	<p>All TTP 70x0 printers can print documents through a driver. When a Windows driver is used, you can use any Windows program to design the ticket with text, graphics, bar codes or whatever you want to print and in any orientation you want.</p> <p>The Windows driver issues all the necessary commands. By setting up printing preferences in the driver you select how the printer should cut and present the printout.</p>

### Figure 17 • Ticket Styles



## How The Commands Are Described



SW 03002

### Mnemonic

Is the popular command name that should be easy to remember.

### Hex

Give the command in hex representation

### Decimal

Give the command in decimal representation

### Values

n1, n2, etc. represents values that you set with the commands. What you should enter here depends on what you want the command to do.

### Examples

Command examples are formatted in **Courier** and typed in the same way as used in the Zebra TTP editor:

```
<ESC>&P<001><019>
```

Where <ESC> means the escape character 27 decimal (hex 1B). Numbers between less-than and greater-than characters, for example <015>, means 15 decimal (hex F). When the numbers indicate a hex value, h is appended to the number.



**Example** • <065>, <65d>, <41h> and A are four different ways of expressing the character A.

## Summary Of Control Codes & Escape Sequences

**Table 3 • Control Codes and Escape Sequences in Alphabetical Order**

Command	Hex	Decimal	Function	Page
BS	08	8	Backspace	<a href="#">page 43</a>
CAN	18	24	Cancel	<a href="#">page 43</a>
CR	0D	13	Carriage return	<a href="#">page 43</a>
EM	19 n1	25 n1	Enforced Clear Presenter	<a href="#">page 56</a>
ENQ	05	5	Clear Presenter	<a href="#">page 57</a>
ESC ACK n1	1B 06 n1	27 6 n1	Acknowledge Marker	<a href="#">page 68</a>
ESC ! n1	1B 21 n1	27 33 n1	Select Font	<a href="#">page 40</a>
ESC #	1B 23 n1	27 35 n1	Calibrate Blackmark Sensor	<a href="#">page 38</a>
ESC & 000	1B 26 00	27 38 0	Load Font	<a href="#">page 59</a>
ESC & 001	1B 26 01	27 38 1	Load Logotype	<a href="#">page 58</a>
ESC & 004	1B 26 04	27 38 4	Store current Parameter Values	<a href="#">page 58</a>
ESC & C	1B 26 43	27 38 67	Erase all Fonts	<a href="#">page 59</a>
ESC & D	1B 26 44	27 38 68	Erase Fonts 4 to 7	<a href="#">page 59</a>
ESC & F	1B 26 46 n1	27 38 70 n1	Recall Parameter Profile	<a href="#">page 59</a>
ESC & L	1B 26 4C	+27 38 76	Erase all Logotypes	<a href="#">page 58</a>
ESC & P n1...n2	1B 26 50 n1...n2	27 38 80 n1...n2	Set Parameter Value	<a href="#">page 60</a>
ESC ?	1B 3F	27 63	Reset (full)	<a href="#">page 58</a>
ESC @	1B 40	27 64	Reset (initialize)	<a href="#">page 58</a>
ESC b n1...n5	1B 62 n1...n5	27 98 n1...n5	Print Bitmap at XY-position	<a href="#">page 50</a>
ESC B n1	1B 42 n1	27 66 n1	Bold	<a href="#">page 40</a>
ESC B C	1B 42 43 n1	27 66 67 n1	Barcode Clear	<a href="#">page 48</a>
ESC B S n1...n11	1B 42 53 n1...n11	27 66 83 n1...n11	Barcode field Specify	<a href="#">page 47</a>
ESC BW	1B 42 57 n1	27 66 87 n1	Barcode Write	<a href="#">page 48</a>
ESC d n1	1B 64 n1	27 100 n1	Make n Linefeeds	<a href="#">page 44</a>
ESC ENQ 001	1B 05 01	27 5 1	Status Enquiry	<a href="#">page 61</a>
ESC ENQ 002	1B 05 02	27 5 2	Paper-near-end Enquiry	<a href="#">page 62</a>
ESC ENQ 004	1B 05 04	27 5 4	Fonts and Logotype Enquiry	<a href="#">page 63</a>
ESC ENQ 006	1B 05 06	27 5 6	Status Report	<a href="#">page 64</a>
ESC ENQ 007	1B 05 07	27 5 7	Firmware-version Enquiry	<a href="#">page 65</a>
ESC ENQ 009	1B 05 09	27 5 9	Serial-number Enquiry	<a href="#">page 65</a>
ESC ENQ 010	1B 05 0A	27 5 10	Control board revision Enquiry	<a href="#">page 65</a>

**Table 3 • Control Codes and Escape Sequences in Alphabetical Order**

Command	Hex	Decimal	Function	Page
ESC ENQ 011	1B 05 0B	27 5 11	Head temperature Enquiry	<a href="#">page 66</a>
ESC ENQ 012	1B 05 0C	27 5 12	Bootware version Enquiry	<a href="#">page 66</a>
ESC ENQ c	1B 05 63	27 5 99	Device ID Enquiry	<a href="#">page 67</a>
ESC ENQ P n1	1B 05 50 n1	27 5 80 n1	Parameter-setting data Enquiry	<a href="#">page 67</a>
ESC FF n1	1B 0C n1	27 12 n1	Eject (run presenter)	<a href="#">page 56</a>
ESC g n1...n5	1B 67 n1...n5	27 103 n1...n5	Print Logotype	<a href="#">page 52</a>
ESC h n1	1B 68 n1	27 104 n1	Text Height	<a href="#">page 41</a>
ESC i n1	1B 69 n1	27 105 n1	Italics	<a href="#">page 40</a>
ESC j n1	1B 6A n1	27 106 n1	Paper Reverse	<a href="#">page 54</a>
ESC J n1	1B 4A n1	27 74 n1	Paper Advance	<a href="#">page 53</a>
ESC L n1	1B 4E n1	27 78 n1	Print Logotype at Current Position	<a href="#">page 52</a>
ESC N n1	1B 4E n1	27 78 n1	Align Text	<a href="#">page 39</a>
ESC NUL	1B 00	27 0	Load Firmware	<a href="#">page 60</a>
ESC o n1	1B 6F n1	27 111 n1	Text and Logotype Orientation	<a href="#">page 39</a>
ESC p	1B 70	27 112	Print	<a href="#">page 53</a>
ESC P n1	1B 50 n1	27 80 n1	Print Self-test Printout	<a href="#">page 53</a>
ESC r n1...n9	1B 72 n1...n9	27 114 n1...n9	Print Ruler Line	<a href="#">page 51</a>
ESC RS	1B 1E	27 30	Cut only, no Eject	<a href="#">page 55</a>
ESC s n1	1B 73 n1	27 115 n1	Send dot-line, 203 dpi	<a href="#">page 50</a>
ESC t n1...n5	1B 74 n1...n5	27 116 n1...n5	Print Text at XY	<a href="#">page 42</a>
ESC T n1	1B 54 n1	27 84 n1	Reversed/Inversed Text	<a href="#">page 41</a>
ESC u n1	1B 75 n1	27 117 n1	Underline	<a href="#">page 41</a>
ESC w n1	1B 77 n1	27 119 n1	Text Width	<a href="#">page 42</a>
ESC Z	1B 5A	27 90	Go to next Top of Form	<a href="#">page 38</a>
FF	0C	12	Form Feed	<a href="#">page 44</a>
HT	09	9	Horizontal Tabulation	<a href="#">page 44</a>
LF	0A	10	Linefeed	<a href="#">page 43</a>
RS	1E	30	Cut and Eject	<a href="#">page 55</a>



**Note •** In all responses from the printer the most significant byte (MSB) is transmitted first.

## Software Command Syntax

The commands in this section are grouped after what they do, and these groups are sorted in a theoretical usage sequence. It starts with commands for specifying the printed page — through text-and-graphics commands — to cut-and-present commands. System and status commands are presented at the end.

### Page Setup

Page setup is now done with parameters instead of dedicated commands. This makes it possible to store the setup in the non-volatile parameter memory. To minimize doubling of functions the page setup commands have been removed from this manual. The parameters to use are described under [Printable Area on page 90](#).

## Black Mark (Top-Of-Form) Commands

See also [Aligning Preprint And Thermal Print on page 91](#).

ESC #		Calibrate Blackmark Sensor
1B 23 n1	Hex	
27 35 n1	decimal	

Looks for a black mark, measures the contrast of the mark and sets parameter n51 to a suitable value for the detected voltage, then reverses to the start position.

To make the calibration permanent, send ESC & 4h, store parameter values.



**Important** • Be sure to first set up the length of the black mark and the distance between two black marks in the parameter setup.

ESC # is available in hardware revision B or higher.

ESC Z		Go to next Top of Form
1B 5A	Hex	
27 90	Decimal	

In black mark mode, an ESC Z starts looking for a black mark at the current position and continues for one page length. If no black mark is found, bit 3 in status byte 1 is set to 1 and the printer will report NAK 0A on the next status query.

When black mark mode is disabled, ESC Z will perform a form feed without cut (disregarding the setting of parameter 34).

## Text Commands

Text received by the printer is printed with the currently selected font and font attributes. Text exceeding the page width is wrapped with the line spacing selected.

ESC o n1	Text and Logotype Orientation	
1B 6F n1	hex	
27 111 n1	decimal	

Changes the orientation of text and logotypes.

n = 0	Gives portrait orientation
n = 1	Gives landscape orientation

Portrait and landscape can be mixed on the same printout. There are two cursors, one for portrait and one for landscape. The cursor always starts at the top left corner of the document. Looking at the paper when it exits the printer, the portrait cursor is at the top left corner of the printout, moving to the right as text is typed, while the landscape cursor is at the top right corner, moving downwards.



**Note** • Landscape orientation can only be used with fixed document mode.

ESC N n1	Align Text	
1B 4E n1	hex	
27 78 n1	decimal	

Changes the alignment of text and logotypes.

ESC N 0 =	Left
ESC N 1 =	Center
ESC N 2 =	Right

ESC ! n1		Select Font
1B 21 n1	hex	
27 33 n1	decimal	

This command selects one of eight fonts. The font design depends on which fonts have been loaded<sup>1</sup> into the printer. Make a test printout to see which fonts are available in your printer.

**Table 4 • Font selection commands**

ESC ! 0 selects normal font (font 0)	ESC ! 4 selects font 4
ESC ! 1 selects font 1	ESC ! 5 selects font 5
ESC ! 2 selects font 2	ESC ! 6 selects font 6
ESC ! 3 selects font 3	ESC ! 7 selects font 7

Lines, too long to be printed in the selected font, are automatically wrapped around.

Different fonts can be used on the same line.

Selecting an empty or invalid font location, will set bit 4 of byte 1 in the status enquiry response to "1". See [Parameter-setting data Enquiry on page 67](#).



**Note •** If more than 256 characters are sent to the printer before an LF, the first part of the buffer contents is printed-out automatically. The text is formatted according to the already received formatting commands.

ESC B n1		BoldNormal Bold
1B 42 n1	Hex	
27 66 n1	decimal	

n = 0	Turns OFF bold (Normal)
n = 1	Turns ON <b>bold</b>

Bold is designed for normal character width and shows less and less as the width increases.

ESC i n1		ItalicsNormal Italics
1B 69 n1	Hex	
27 105 n1	decimal	

n = 0	Turns OFF Italics (Normal)
n = 1	Turns ON <i>Italics</i>

1. For font loading, see "Font loading" page .



ESC T n1		Reversed/Inversed Text
1B 54 n1	hex	
27 84 n1	decimal	

Selects normal or reversed print.

n = 0	Gives normal print, black on white
n = 1	Gives reversed print, white on black

Single words, characters, or complete text lines can be reversed.



**Note** • Reverse text and underline XOR's the background with the foreground. This means that the order in which the commands are issued affect the printout if one text overlaps another.

ESC u n1		Underline
1B 75 n1	hex	
27 117 n1	decimal	

n = 0	Turns OFF underline
n = 1	Turns ON a 1 pixel wide underline
n = 2	Turns ON a 2 pixel wide underline, etc. up to n=7.

Characters, single words, or complete text lines can be underlined.

ESC h n1		Text Height
1B 68 n1	hex	
27 104 n1	decimal	

Applicable n values are 000 — 015.

n = 1	Increases the character height to 2 times the basic character height.
n = 2	Increases the character height to 3 times the basic character height etc.
n = 0	Resets the character height to the basic character height.

In combination with variable character width (ESC w n), give highly legible characters depending on the font to which the command has been applied.

Different fonts and heights can be mixed on the same print line.

ESC w n1			Text Width
1B 77 n1		hex	
27 119 n1		decimal	

Applicable n values are 000 — 007.

n = 1	Increases the character width to 2 times the basic character width.
n = 2	Increases the character width to 3 times the basic character width etc.
n = 0	Resets the character width to the basic character width.

In combination with variable character height (ESC h n), give highly legible characters depending on the font to which the command has been applied.

Different fonts and widths can be mixed on the same print line.

ESC t n1...n5			data		Print Text at XY
1B 74 n1...n5		hex			
27 116 n1...n5		decimal			

Prints a text string at the specified X-Y position. The string will use the formatting set by font, reversed, width, height, bold, italics, and underline commands.

n1n2	Two byte definition of the X print position (in pixels).
n3n4	Two byte definition of the Y print position (in pixels).
n5	The number of characters in the string.
n5	The number of characters in the string. To avoid having to count characters you can set n5 to 00h (null) and then terminate the text string with null.
data	The text string. If text string length is specified with n5, the length must be exactly the number of characters specified; otherwise the printer will stop, waiting for more characters.

After the string has been printed, the cursor will return to the position it had before the string command was issued.



**Note** • The ESC t command clears any text preceding it on the same line. Commands will not be cleared.



**Note** • The Y print-position only works if fixed page length is used. Start a page by specifying page length for example <ESC>C<004><160>, then turn off auto page length with <ESC>c<000>.

<b>BS</b>			<b>Backspace</b>
08		Hex	
8		Decimal	

Moves the print-position one step to the left. Backspace can be used to combine characters. For instance to print a Ø, send text commands O BS / to the printer, and the slash will overprint the O.

Only one backspace can be used at a time. Excessive backspaces will be ignored.

<b>CAN</b>			<b>Cancel</b>
18		hex	

Cancels text and attributes sent before the CAN command on the same line.

Commands, are not cancelled.

<b>CR</b>			<b>Carriage Return</b>
0D		hex	
13		decimal	

By default, carriage return is ignored.

By changing the default settings, you can:

1. Interpret is as CR which returns print position to beginning of line without line feed.
2. Interpret CR as CR/LF which inserts line space as specified by the line spacing setting (see parameter p13), and returns the print position to beginning of the line.

See “Carriage return and line feed behavior” under [CR/LF behavior on page 83](#).

<b>LF</b>			<b>Linefeed</b>
0A		hex	
10		decimal	

Linefeed is interpreted as CR/LF by default. This inserts line spaces as specified by the line spacing setting (see parameter p13), and returns the print position to beginning of the line. LF also converts text from the input buffer to pixel lines and stores them in the line buffer, ready to be printed.

By changing the default settings, you can:

1. Interpret LF as Linefeed. This inserts line space as specified by the line spacing setting (see parameter [13 on page 82](#)), without returning the print position to the beginning of the line.
2. Ignore LF.

See [CR/LF behavior on page 83](#).

ESC d n1			Make n Linefeeds
1B 64 n1		hex	
27 100 n1		decimal	

Executes the number of linefeeds as defined by variable n1. The length of each line feed is determined by the default value for selected font (see parameter [13 on page 82](#)).

The print position is returned to the beginning of the line. Any text on the line is lost. To avoid losing text, send an LF before sending ESC d n.

FF			Form Feed
0C		hex	
12		decimal	

Prints data from the input buffer and feeds the paper to the top of the next page.

In fixed document length (FORM-mode) this command prints data in the input buffer and feeds the paper to the top of next page.

In variable document length mode FF advances to the minimum page length. If the printout already is longer than the minimum page length, FF does not feed the paper at all.

In black-mark mode, the FF command looks for a black mark, see ESC Z

If "Auto cut" is set to 1 (see [Auto cut after FF on page 83](#)), FF effect form-feed, cut, and eject.



**Note** • Use parameter p37 and p38 to define page length.

HT			Horizontal Tabulation
09		hex	
9		decimal	

Shifts the current print position to the next Tab position.

Set tab positions with parameters p15 – p30.

## Barcode Commands

TTP 7020 and TTP 7030 can print EAN 8, EAN 13, EAN128, UPC, 2-of-5 Interleaved, ISBN, Code39 and Code128 barcodes with it's standard firmware. A special firmware is available where the barcodes are replaced with the PDF 417 2D barcode. See [Firmware on page 113](#), and PDF417 command.



**Example •** The example below will print an EAN barcode with height = 10 mm, 15 mm in from the right margin.

```
<ESC>BS<00h><00h><78h><00h>
<00h><0Ch><00h><50h><00h><02h>
<00h>

<ESC>BW<00h>733104000099<00h>
<LF>
<RS>
```

### Code 128 / EAN128

The following codes select function codes in Code 128:

Name	Dec	Hex
FNC1	193	C1h
FNC2	194	C2h
FNC3	195	C3h
FNC4	196	C4h

Figure 18 • Samples of barcodes



Starting the data string starts with FNC1 generates an EAN128 code.

ESC B S n1...n11		Barcode field Specify
1B 42 53 n1...n11	hex	
27 66 83 n1...n11	decimal	

Bar codes can only be printed in portrait mode unless Fixed Document Mode is selected with parameter n36.

The command reserves an information field as a bar code field. The command also identifies the type, number of digits, and the configuration of bars to be placed in the bar code field.

n1	Specifies the bar code field No. (0—15). Bar code fields may be specified in any order.
n2n3	Sets the X coordinate of the bar code field origin (n2 is the higher-order and n3 the lower-order byte). n2 and n3 must be 1-byte hexadecimal or decimal numbers. The values must not place the bar code outside the total pixel count that can be handled by the printer.
n4n5	Must be specified but the values are discarded by the printer.
n6	Specifies the number of bar code digits, but is ignored by the printer.
n7n8	Specifies the height of the bars.
n9	Specifies the type of bar code. The following types are supported.
n9 = 0	EAN 8 or 13 (auto detect). The printer calculates the necessary check digit.
n9 = 1	UPC
b9 = 2	2/5 Interleaved (even number of characters must be sent)
n9 = 3	ISBN
n9 = 4	Code128 (Start data string with C2h to encode EAN128)
n9 = 6	Code39
n10	Specifies the thickness of the narrow bar 0=1 pixel, 1=2 pixel, and so on.
n11	Specifies the wide-bar-to-narrow-bar ratio. Only used in Code 39 and 2-of-5 interleaved where different ratios are allowed

ESC	BW	n1	nx		Barcode Write
1B	42 57	n1	nx	Hex	
027	066 087	n1	nx	Decimal	

Writes data to the bar code field reserved by the ESC BS command.

n1	Specifies the field No. Range 0 to 15. Fields can be specified in any order but other values than 0 to 15 are ignored.
n2 . . . nx	Specifies bar code data bytes. To create a bar code add-on, insert a space character and then the data for the add-on. Two of five characters are allowed of the add-on.
NUL	must be placed at the end of the bar code data.

Any invalid bar code character terminates the command, and print <Invalid barcode> on the printout.



**Example** • This example will print one barcode with height = 10 mm and moved 10 mm to the right.

```
<ESC>BS<h00><h00><h32><h00><h00><h0C><h00><h50><h00><h02><h00><»»
```

```
<ESC>BW<h00>733104000099<h00><»»
```

```
<RS><»»
```

ESC B C		Barcode Clear
1B 42 43 n1	hex	
27 66 67 n1	decimal	

Clears the bar code field reserved by command ESC BS.

n	Specifies which bar code field to clear. The range is 0 to 15. The fields may be cleared in any order.
---	--



ESC		n1	nx		
1B	7C	n1	nx	Hex	
027	124	n1	nx	Decimal	

### Barcode print (PDF 417)\*

\*. PDF 417 requires special firmware in the printer. See “Firmware” on page

This command positions and prints a PDF 417 2D barcode.

<ESC> "|" <type=5> <x\_msb> <x\_lsb> <y\_msb> <y\_lsb> <rows> <cols> <errLevel>  
<dotHeight> <scale> <len\_msb> <len\_lsb> <data>

n1	Specifies the type of bar code. The following types are supported:
n1 = 5	PDF417
n2n3	<x_msb> <x_lsb> Sets the X-coordinate of the bar code field origin.
n4n5	<y_msb> <y_lsb> Sets the Y-coordinate of the bar code field origin. The Y-coordinate are discarded in variable document mode.
n6	Rows
n7	If <rows>, <cols> are 0 the printer will automatically set appropriate values.  Columns
n8	Error level, 0=auto, 1=Level0, 2=Level1, etc.
n9	Dot Height, sets how many pixel lines each row consists of.
n10	Scale
n11n12	Len. If set to 00h, <nul> indicates the end of the data block <data>. If <len is set to other values the value indicates the no of bytes in <data>
<data>	data to be encoded



**Example •** To print Zebra as a PDF 417 barcode, send the following to the printer:

<ESC><124><005><000><000><000><000><000><000><003><003><000><000>Zebra<000>

The barcode will look like this:



## Graphics Commands

In 80 mm printers, the line length is 72 bytes and in 112 mm printers it is 104 bytes.

ESC b n1...n5	data		Print Bitmap at XY-position
1B 62 n1...n5	Data	hex	
27 98 n1...n5	Data	decimal	

Prints a black & white Windows bitmap (BMP-file) at the specified X-Y position. The bit-map must be a complete uncompressed Windows bitmap where the data starts with BM. Max size is limited to the free RAM printed on the self-test printout.

n1	Always 0
n2n3	Two byte definition of the X print position (in pixels).
n4n5	Two byte definition of the Y print position (in pixels).
data	Bitmap data.

After the bitmap has been printed, the cursor will return to the X-position that it had before the bitmap command was issued.

Selecting horizontal mode (with ESC o 0h) prints the image in portrait orientation, while selecting the vertical mode (with ESC o 1h) prints the image in landscape orientation.



**Note** • The Y print-position and horizontal/vertical orientation only works if fixed page length is used.

ESC s n1	data		Send dot-line, 203 dpi
1B 73 n1	Data	Hex	
27 115 n1	Data	Decimal	

Sends one line of dot data. This command is used to build images, one dot line at a time by the printer driver and should not be combined with text commands.

n	Determines the number of bytes. Range: 1-255.
<data>	1 – x bytes, where x is the printhead width in bytes. The printhead width is in the spec. of the printer.



**Example** • 80 mm printers use 72 bytes

**Example** • 112 mm printers use 104 bytes



**Caution** • Always send the No. of bytes that you specify!

If more than the specified No. of bytes are received, the rest of the bytes will be interpreted as text or commands. This can cause any kind of problems in the printer as graphics data can contain any hex value. If you specify less data than the actual printhead width, the printer will fill the rest of the dot line with spaces.

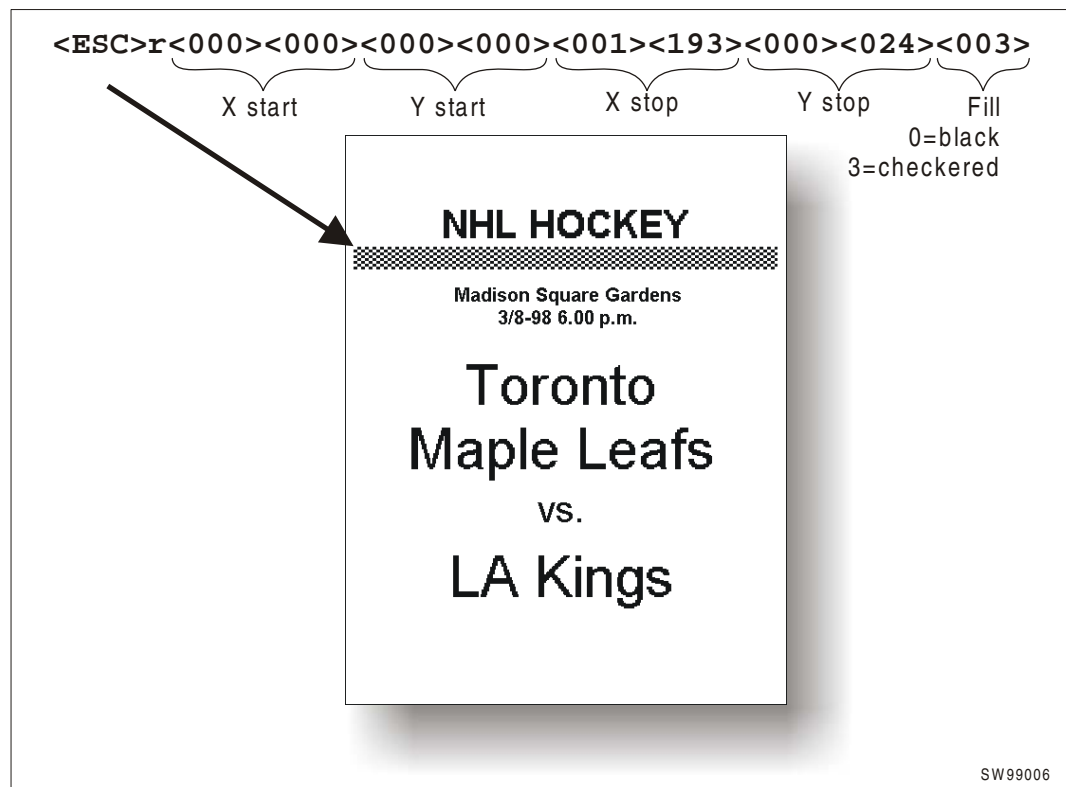
ESC r n1...n9		Print Ruler Line
1B 72 n1...n9	hex	
27 114 n1...n9	decimal	

Prints a ruler line across the paper.

A ruler line is normally used to divide the printout into logical parts to make it easier to read. A ruler line is actually an area defined by a start X-Y position and a stop X-Y position. This area is filled with black or a checkered pattern.

n1n2	Two byte definition of the X start position
n3n4	Two byte definition of the Y start position
n5n6	Two byte definition of the X stop position (must be larger than n1n2)
n7n8	Two byte definition of the Y stop position (must be larger than n3n4)
n9	Fill pattern, 0=black, 3= Checkered

Figure 19 • Printout with checkered ruler line



ESC g n1...n5		Print Logotype
1B 67 n1...n5	hex	
27 103 n1...n5	decimal	

Prints a customized logotype<sup>2</sup> stored in the flash PROM. See also [Logotypes on page 71](#).

n1	One-byte logotype identification No. (0—15)
n2n3	Two-byte definition of desired print position in X-direction measured from left-hand edge of the page (see <a href="#">Printable Area on page 90</a> regarding definition of “page”). X-direction is perpendicular to the paper transport direction.
n4n5	Two-byte definition of desired print position in Y-direction. In variable document mode the Y-position is ignored. The resolution is 0.125mm in both X and Y directions

ESC L n1		Print Logotype at Current Position
1B 4C n1	Hex	
27 76 n1	Decimal	

Prints a customized logotype stored in the flash PROM at the position of the cursor. The bottom line of the logotype is positioned at the baseline of the text on the line. If the logotype is higher than the text, the line spacing is increased.

See also [Logotypes on page 71](#).

n	One-byte logotype identification No. (0—15)
---	---

2. For logotype loading, see [ESC & 001 on page 58](#).

## Print Commands

ESC p		Print
1B 70	Hex	
27 112	Decimal	

This command makes the printer print the contents of the line buffer. Text is converted from text to pixel lines and stored in the line buffer when an LF is received. If the line buffer is empty when ESC p is received, nothing is printed.

Text to be printed <LF><ESC>p prints "Text to be printed" on the paper.

Printout is effected automatically at:

Cut	(RS and ESC RS)
Form feed	(FF)
Clear presenter	(ENQ)
Run presenter	(ESC FF n)
Print buffer full	
Press on FF-button	

ESC P n1		Print Self-test Printout
1B 50 n1	Hex	
27 80 n1	decimal	

This command makes the printer generate a self-test page based on the current parameter settings and print that page. The parameter values printed are the ones currently being used. They can differ from Power-ON default values if for example a printout from Windows has been done before ESC P is sent to the printer. To make a self test printout with the Power-ON default settings, power up the printer with the FF button pressed.

n = 0	Gives standard self-test printout.
n = 1	Gives a character set printout using the font selected by parameter p14.

ESC J n1		Paper Advance*
1B 4A n1	hex	
27 74 n1	decimal	

\*. DO NOT use ESC J n, ESC j n, or ESC Q n in fixed page mode

The value n represents the number of dot lines the paper is to be transported forwards. Range: 1–255.

A dot line is 0.125 mm, and 255 dot lines equal approximately 32 mm.

ESC j n1		Paper Reverse <sup>1</sup>
1B 6A n1	hex	
27 106 n1	decimal	

The value n represents the number of dot lines the paper is to be transported backwards.  
Range: 1–255.



**Caution •** Paper reverse may cause problems when used at the top of the page. Doing so may cause paper jam when feeding forward again. You may also loose grip of the paper. NEVER reverse more than 10 mm at top of page!

A dot line is 0.125 mm, and 255 dot lines equal approximately 32 mm.

## Cut And Present Commands

RS		Cut and Eject
1E	Hex	
30	Decimal	

Effects a paper cut-off and an eject through the presenter module. The RS command automatically gives the eject length of 50 mm in addition to the factor stored in parameter p47.

If the printout length is too short, paper-feed is added until the minimum printout length (set by parameters 37 and 38) is reached, before execution of the Cut command.



**Note** • The cut position is 17 mm before the print line. This makes the last 5 lines on a page end up in the beginning of the next page. To get the cut after the text, Please set parameter 49 to auto.

You can also use <RS> together with the paper advance command:

<ESC>J<160><RS>

Gives a cut & eject after the last text line.

ESCRS		Cut only, no Eject
1B 1E	Hex	
27 30	Decimal	

Effects paper cut-off only.

Eject can be effected with the ESC FF n command (see [Eject \(run presenter\) on page 56](#)).

To avoid thin strips of paper in the printer, multiple cut commands without paper feed in-between will not be performed. If the printout length is too short, paper-feed is added until the minimum printout length is reached, before execution of the cut command.

See Also Note on cut position for the <RS> command above.



**Note** • Use the cut command if you want full control over the printer from your system. But remember that you also must add commands to feed to the correct cut position and eject the paper so that the customer can get hold of it.



**Note** • Top margin settings that moves the paper counts as paper feed.

ESC FF n1	Eject (run presenter)	
1B 0C n1	hex	
27 12 n1	decimal	

ESC FF ejects the document through the presenter module. Variable n represents the number of eject-steps.

One step is approximately 2 mm

The maximum number of steps is 255

Normally, this command is placed after a cut command (ESC RS) to partially eject the printout to the customer. Set the number of eject steps so that a good portion of the printout is retained in the presenter module, avoiding that the printout drops to the floor.

Another use of the command is to eject a part of a long document without preceding cut. The reason to do this is to limit the size of the loop build-up in the presenter.



**Note** • The loop is limited to the value set by ESC f n to avoid paper jam. The default setting of n=18, gives a loop of just above 0.5 m. When this length has been looped, the printer presents that part of the printout. Then, without cutting the paper, it continues to print the rest of the printout.

Figure 20 • Approximate Settings For Different Eject

Feed, cm	n1	Feed, cm	n1	Feed, cm	n1	Feed, cm	n1	Feed, cm	n1
1	6	6	36	11	55	16	69	21	82
2	15	7	40	12	58	17	71	22	85
3	21	8	43	13	62	18	73	23	88
4	27	9	48	14	65	19	76	24	92
5	33	10	52	15	67	20	79	25	95

EM	Enforced Clear Presenter	
19 n1	Hex	
25 n1	Decimal	

Same function as ENQ but overrides the Retract and Retain parameter (p45) with another presenter behavior. The function of n can be 0 to 255 0-99 ejects while 100-255 retracts (see the description of parameter 45). The command will clear the presenter immediately (with printing synchronization).

<EM><000>	Ejects the presented page
<EM><100>	Retracts the presented page



<b>ENQ</b>		<b>Clear Presenter</b>
05	Hex	
5	Decimal	

Clear the paper-path in the presenter form printouts. For example, to eject a document not removed during the previous print/cut/eject operation. Parameter No. 45 controls how the presenter is cleared.

## System Related Commands

<b>ESC ?</b>		<b>Reset (full)</b>
1B 3F	Hex	
27 63	Decimal	

Restarts the printer with a complete reset. This is the same as power off/on.

<b>ESC @</b>		<b>Reset (initialize)</b>
1B 40	Hex	
27 64	Decimal	

Terminates the processing and initializes the control board. The control board is reset to default-values (same as after power ON). Do not use this command as part of a print data command string.

<b>ESC &amp; 001</b>		<b>Load Logotype</b>
1B 26 01	Hex	
27 38 1	decimal	

Stores a logotype bitmap in the flash PROM. The logotype is printed with the ESC g and ESC L commands, see [ESC L n1 on page 52](#) and [ESC g n1...n5 on page 52](#). Also see [Logotypes on page 71](#).



**Important** • If the logo width exceeds the print width, the operation is aborted.

<b>ESC &amp; L</b>		<b>Erase all Logotypes</b>
1B 26 4C	Hex	
27 38 76	decimal	

Erases all logotypes stored in the flash PROM.



**Note** • This command is only executed if at least one logotype has been loaded.

<b>ESC &amp; 004</b>		<b>Store current Parameter Values</b>
1B 26 04	Hex	
27 38 4	decimal	

Stores the current setting of all parameter values in the setting memory. These parameters are then used as default parameters. Storing takes approximately 4 seconds. The printer activates the presenter motor temporarily to indicate that storing is complete.

ESC & 000		Load Font
1B 26 00	hex	
27 38 0	decimal	

This command is used to load a font to the printer flash PROM. The font is placed in the first free address position in the order of load sequence.

A Zebra font-file consists of a header containing data describing the font as well as data for each individual character in the font.

Fonts can be designed with the font editor and loaded or deleted with the software available for free on the Zebra web site. The font loading and deleting commands described here should only be used if you do not work in the Windows environment.

For complete specification of the font format, see [Font Loading on page 69](#).



**Note** • The available font memory is printed on the self-test printout. A maximum of 8 fonts can be addressed. Exceeding any of these limits will cause this command to fail.

ESC & C		Erase all Fonts
1B 26 43	Hex	
27 38 67	decimal	

Erases all fonts stored in the flash PROM.



**Note** • This command is only executed if at least one font has been loaded.

ESC & D		Erase Fonts 4 to 7
1B 26 44	Hex	
27 38 68	Decimal	

Erases fonts number 4–7. Fonts 0–3 are not affected by this command.

The operation is complete when the printer resets automatically and activates the presenter motor temporarily. Takes approximately 4 seconds.

ESC & F		Recall Parameter Profile
1B 26 46	Hex	
27 38 70	decimal	

This command resets the parameters of the printer to factory default.

Temporarily sets all parameters to predefined values that are stored in the printer. To keep the values as default, store them in the flash PROM with command ESC & 4.

Unless you save the parameters, a reset command or power OFF/ON will return the parameters to the settings stored in the flash PROM.

ESC & P n1...n2		Set Parameter Value
1B 26 50 n1...n2	hex	
27 38 80 n1...n2	decimal	

A number of bytes in the flash PROM hold various parameter values called *default parameters*. One or several of them can be overridden temporarily with this command.

n1	Parameter number, range 1 -255.
n2	Parameter value.

See [Default Parameter Settings on page 74](#).

The permanently stored parameters will be used again after a printer-reset command or at power ON.

The temporary values can, however, be stored in the flash PROM as permanent values with command ESC & 4.

## Set several parameters at once

ESC & P <000> <FromPar><ParCount><Data>

FromPar is the parameter number to start writing and ParCount is the number of bytes being sent. For every byte sent the parameter number is incremented.



**Example** • This example sets the first 5 tabs to 5, 10, 15, 20, and 25. (FromPar 15, ParCount 5)

<ESC>&P<000><015><005><005><010><015><020><025><»

ESC NUL		Load Firmware
1B 00	Hex	
27 0	Decimal	

This command should be used when you integrate firmware loading into your kiosk program.



**Note** • Utility programs to load firmware into the printer are available from <http://www.zebra.com>.

This command should only be used when loading new firmware into the printer. See also [Firmware on page 113](#)

# Status Reporting Commands

See also [Status Reporting on page 73](#).



**Note** • All status commands are immediate, that is they pass the print queue and is answered directly.

ESC ENQ 001		Status Enquiry
1B 05 01	hex	
27 5 1	decimal	

A status enquiry results in response ACK (06h) if all sensors are clear, but NAK (15h) + code if one or more sensors report fault condition.

**Figure 21 • Error Codes**

Error code	Meaning
ACK	OK (printer is operable)
NAK 01h	Paper left in presenter module. Attempt to clear the paper path failed.*
NAK 02h	Cutter jammed
NAK 03h	Out of paper
NAK 04h	Printhead lifted
NAK 05h	Paper-feed error. No paper detected in presenter although 10 cm has been printed. Paper might be wound around the platen or, in some way, has been forced above the presenter module.
NAK 06h	Temperature error. The printhead temperature has exceeded the 60 °C maximum limit.
NAK 07h	Presenter not running (no feedback from code wheel)
NAK 0Ah	Black mark not found
NAK 0Bh	Black mark calibration error
NAK 0Ch	Index error
NAK 0Dh	Checksum error
NAK 0Eh	Wrong firmware type or target for firmware loading
NAK 0Fh	Firmware cannot start because no firmware is loaded or firmware checksum is wrong.
NAK 10h	Waste bin timed out. If the customer doesn't take the paper and the printer clears the presenter due to a timeout, the pending error bit is set and error code NAK 16 is reported.
NAK FFh	Undefined error

\*. From firmware version 3.00, the printer will retry three times (cut + clear presenter), when failing to clear the presenter.



**Note** • Errors 02h, 05h, and FFh are terminal faults that require you to reset the printer before it will be operable again. The printer automatically recovers from the other error conditions as soon as the error is corrected.

A status enquiry command can only return one status code at a time. If there are two or more simultaneous errors, each error condition should be cleared and the status enquiry repeated in order to get a complete report of all status codes

The host computer cannot be certain that all error conditions have been cleared until an **ACK** is received.

The possible error conditions are reported in the above order.



**Note** • If you want to read out all status information directly, use ESC ENQ E.

ESC ENQ 002		Paper-near-end Enquiry
1B 05 02	hex	
27 5 2	decimal	

This command requests a paper-near-end sensor (paper low) status from the printer in a 1-byte format.

Value = (01h)	indicates “No paper”
Value = (00h)	indicates “Paper present” at the sensor position



**Note** • The status of the sensor is sampled every time the printout is cut. If three succeeding samples show "no paper", the status reply changes to 00. This is to prevent false alarm if the side of the paper roll is not clean. If you want the momentary status of the sensor, use ESC ENQ 6 and extract the paper-near-end bit.

ESC ENQ 004		Fonts and Logotype Enquiry
1B 05 04	hex	
27 5 4	decimal	

Requests multiple bytes of information regarding loaded fonts and logotypes.



**Example •** (↵ = CR LF)

```

Send→          ESC ENQ 04d

Read←          0:7504 TTPMono 9↵
1:14618 Arial 9↵
2: ↵
3: ↵
4: ↵
5: ↵
6: ↵
7: ↵
Free font memory:246122↵
00: ↵
01: ↵
02: ↵
03:14 110 Recycle↵
04: ↵
05:103 65 Warning↵
06: ↵
07: ↵
08: ↵
09: ↵
10: ↵
11: ↵
12: ↵
13: ↵
14: ↵
15: ↵
16: ↵
Free logotype memory:189512↵

```

ESC ENQ 006		Status Report
1B 05 06	hex	
27 5 6	decimal	

Results in a 2-byte response, reflecting the status of each sensor. This command is intended as a go/no go indication. When everything is OK, this status report returns 0.



**Note** • If no weekend sensor is installed, 64 is returned when everything is OK. If no weekend or paper-near-end sensors are installed, 64+2=66 is returned when OK.

Figure 22 • Sensor Status

First byte, bit No.:								Second byte, bit No.:							
7	6	5	4	3	2	1	0	7	6	5	4	3	2	1	0
Pending error code*	Print data exists**	Power has been OFF***	.	Error Black mark	Paper at wastebin	.	Buffer overflow	Wastebin fitted	Weekend sensor	Printhead lifted	Cutter not home	Paper at presenter	.	Paper-near-end****	Out of paper
Mask first reply byte with EDh								Mask second reply byte with FBh							



**Note** • Mask away the undefined bits in your application program to avoid having to change the application, if the future releases starts using them.

*	This bit indicates that an error code is available. Use ESC ENQ 1 to fetch it.
**	This bit tells you that there are data in the printer that have not yet been printed. There are two possible reasons for that: 1) The last command received by the printer was not a command that triggers a printout. 2) The printer is printing
***	When parallel cable is connected, both printer and host computer must have been off to set this bit. This is because the interface powers the RAM in the printer.
****	This paper-near-end bit differs from the ESC ENQ 2 response, see <a href="#">Paper-near-end Enquiry on page 62</a> .

Bits 0, 3, and 5 in the first byte are reset when read.



ESC ENQ 007		Firmware-version Enquiry
1B 05 07	Hex	
27 5 7	decimal	

Results in a 2-byte response representing the version of the installed firmware.

The first byte represents major versions, and the second byte minor versions.

If no firmware is loaded, the printer will answer with 00h.

→ **Example •**

Send→ ESC ENQ 07d

Read← <02h><29h>

That is, a response with the value <01h><29h> indicates version 2.41.

ESC ENQ 009		Serial-number Enquiry
1B 05 09	hex	
27 5 9	decimal	

Results in an 6-byte response representing the serial number.

→ **Example •**

Send→ESC ENQ 09d

Read←00h 00h 02h 2Bh C6h 28h (hex), or 000 000 002 043 198 040 (dec)

ESC ENQ 010		Control board revision Enquiry
1B 05 0A	hex	
27 5 10	decimal	

Results in a 1-byte response representing the control board revision. A minus sign indicates that no revision has been made, while A indicates the first revision, and so on.

→ **Example •**

Send→ESC ENQ 10d

Read←n Where n can be 'A' (ASCII) or 41h (hex) or 065 (dec)

ESC ENQ 011		Head temperature Enquiry
1B 05 0B	hex	
27 5 11	decimal	

Results in a 1-byte response representing the temperature of the Printhead.



**Example •**

Send—ESC ENQ 11d

Read<n Where n is a value representing the approximate temperature in Celsius.

ESC ENQ 012		Bootware version Enquiry
1B 05 0C	hex	
27 5 12	decimal	

Results in a 2-byte response representing the version of the installed bootware.

The first byte represents major versions, and the second byte minor versions.



**Example •**

Send—ESC ENQ 12d

Read<<001><030>

That is, a response with the value <01h><30h> indicates version 1.48.



**Note •** The TTP 7020 and 7030 does not store boot program in the flash memory so this query will always be answered with <000><000>.

ESC ENQ c		Device ID Enquiry
1B 05 63	hex	
27 5 99	decimal	

Results in a string containing the device ID in the Windows Plug and Play string format. The two first bytes represent the string length.



#### Example •

Send—ESC ENQ 99d

Read←00d 106d This indicates that the string is 104 characters (plus two characters indicating the string length)

Read←"MANUFACTURER:Zebra;COMMAND  
SET:None;MODEL:TTP7020;CLASS:PRINTER;DESCRIPTION:Ticket  
Printer TTP7020;"



**Note •** The string shown here is just an example. Read out the actual string from your printer.

ESC ENQ P n1		Parameter-setting data Enquiry
1B 05 50 n1	Hex	
27 5 80 n1	Decimal	

This command requests information about the setting of parameter n1, that is, the parameter value stored in flash PROM or any parameter value temporarily set by other ESC commands.

n1= 1	gives the setting of parameter 1, etc.The parameter names are listed under <a href="#">Summary Of Parameter Settings on page 77</a> .
n1 = 0	gives a response where the first two bytes specifies the length of data to come (high-byte, low byte), and followed by a block of data for all parameters in the temporary setup.

ESC ACK n1		Acknowledge Marker
1B 06 n1	hex	
27 6 n1	decimal	

n1	One-byte marker. Range 1h to 255h
----	-----------------------------------

The "acknowledge marker" n is placed in the command queue and when the execution of commands reaches the marker it is sent back to the host computer. This is an addition to the status commands that pass the queue and are answered immediately when received.



#### Example •

"Print data" <LF><esc>p<ESC><ACK><01h>

Wait for <01h>

<RS><ESC><ACK><02h>

Wait for <02h>

The printer will send <01h> when <print data> has executed and <02h> when the ejecting has been performed.



**Note •** You must wait for the acknowledge marker to return before sending any more data to the printer.



**Note •** Acknowledge marker cannot be used for events that write to the flash PROM, for instance font loading. This is because the writing procedure erases the buffer, including the markers, and uses all RAM in the printer.

## Font Loading

The printer can store 8 fonts in its flash PROM. The memory available for fonts is printed on the self-test printout. The character size is fixed<sup>3</sup>, so you must load one font file for each character size you require. The fonts are given font numbers when they are loaded into the printer. The first font is assigned number 0 and the next font 1 etc. up to font 7. Parameter p14 “Font Selection” will determine what font to use when no font selection command has been received (see [Default Parameter Settings on page 74](#)).

You cannot erase a single font, but must erase font 4-7 with command ESC & D, or all eight fonts with ESC & C, then reload the fonts you wanted to keep.

Windows software for font generation and management is available on the Zebra web site. If you need to load fonts in a non-Windows environment, use the ESC & NUL command.

The time required for processing the font data that is loaded is typically 15–20 seconds per font, excluding transfer time. During this time, any data sent to the printer will be lost.



**Note** • The font processing ends with a reset. The presenter motor runs momentarily to indicate that the printer is ready to be used.



**Caution** • Loading to the flash PROM will erase the RAM completely since the RAM is used during the loading process. Any print data residing in RAM will thus be lost.

## File Format

A font consists of a header describing the font, then data for every character in the font. The header has to be downloaded even if the font consists of a single character only. Below is a description of the font header.

1 byte	Reserved	Should always be 0 (zero)
1 byte	Reserved	Should always be 0 (zero)
1 byte	Char. width (X)	The number of bytes required for the width of one character, usually 2 or 3. Range 1 to 8.
1 byte	Character pitch	The maximum width of one character in the set. This value is used for tab position calculation. Range 1 to 255.
1 byte	Char. height (Y)	The maximum height of one character matrix measured in pixels. This is also the minimum line spacing for this character set.
27 byte	Font name	String of characters used to identify the character set.

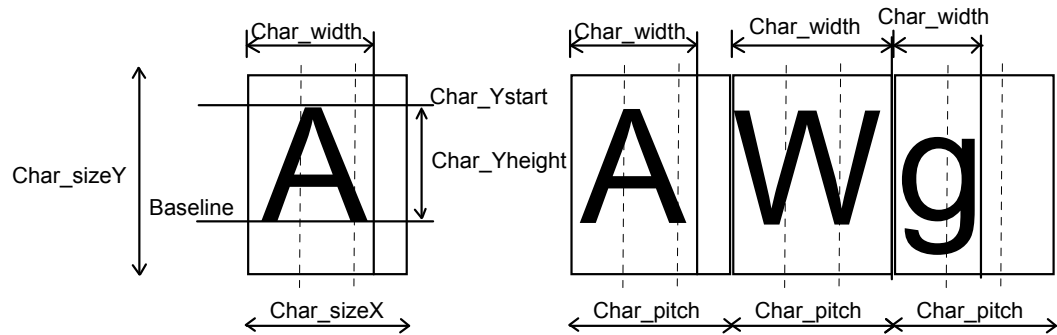
This will be printed on status printouts. (E.g. Swiss 10 cpi.)

Char\_matrix table: 256 records, each containing 3 bytes.

3 byte Char\_width (pixels) + Char\_Ystart(pixels) + Char\_Yheight(pixels)

3. Multiple height, and width commands can be used on all fonts.

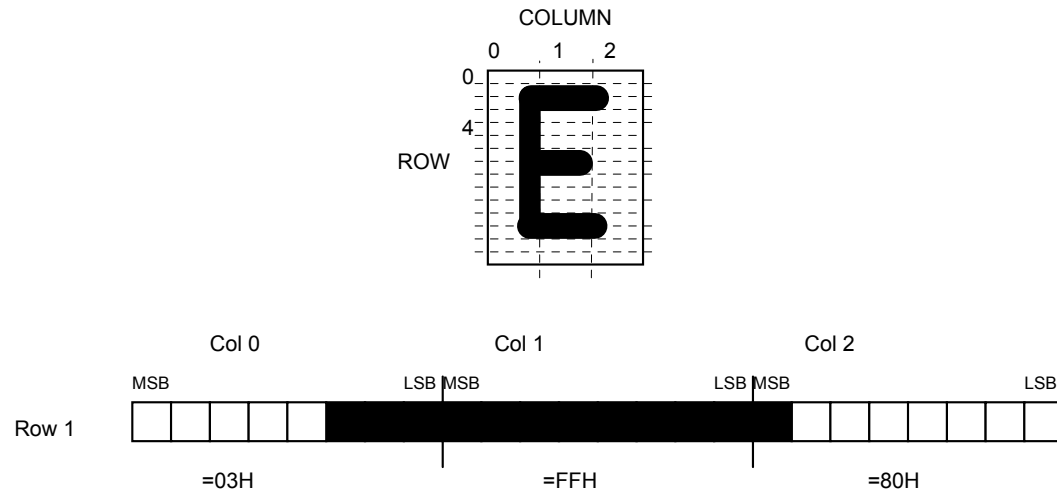
Char\_bitmap data: Bitmap data for all characters that are to be defined.



## Character bitmap data:

A character is made up of a bitmap the size of which is:

Char. width (X) \* Char. Height (Y) bytes.



The bitmap data consists of bitmap patterns for each character in a character set for which the parameter Char\_width in the Char\_matrix table is set to a value between 1 and 24. A character that has its Char\_width set to zero, is not included in the bitmap data.

The bitmap for one character is then defined according to the following table:



**Example •** In this example, each row consists of 3 columns equal to 3 bytes.

(COL 0, ROW Ystart) , (COL 1, ROW Ystart) , (COL 2, ROW Ystart)

(COL 0, ROW Ystart+1) , (COL 1, ROW Ystart+1) , (COL 2, Ystart+1)

(COL 0, ROW Ystart+Yheight), (COL 1, ROW Ystart+Yheight ), (COL 2, ROW Ystart+Yheight)

In order to minimize the required storage space, only rows between Ystart and Ystart+Yheight are included in the character bitmap.

## Logotypes

Up to 16 logotypes can be stored in the flash PROM of the printer. The logotypes can be positioned and printed out with commands `ESC g` or `ESC L`.

The exact number of logotypes and their sizes is determined by the total amount of memory used for fonts, logotypes and loaded firmware. Make a test printout to see how much memory is available.

## Loading

Windows software that converts black and white BMP bitmap files to logotypes and load them into the printer is available on the Zebra web site. If you need to load logotypes in a non-Windows environment, use the `ESC & 1` command.

The time required by the printer to process logotype data, excluding transfer time from the PC, is typically 15 to 20 seconds, per logotype. During this time, any data sent to the printer will be lost.

## File Format

A header containing information about the logotype number, size and logotype name shall define each loaded logotype. Immediately after the header follows the actual bitmap of the logotype.

`ESC & 01H <Header><Bitmap>`

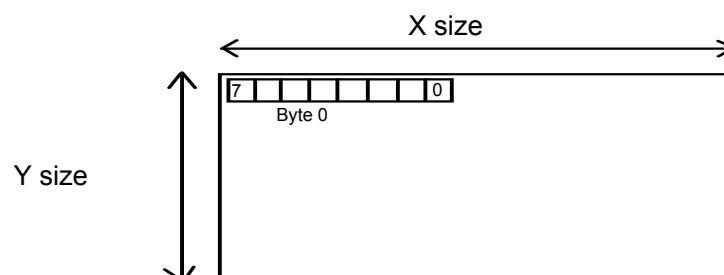
### Header

Byte 0	Logotype number used to identify the logotype when printing.
Byte 1	X size measured in bytes.
Byte 2	Y size measured in pixels.
Byte 3—15	A logotype name that will be printed on test printouts.

### Bitmap

The bitmap **must** have exactly (X size \* Y size) number of bytes. 1=black, 0=white dot.

Bit No. 7 in byte 0 represents the top left corner of the logotype.



### Printing

To print a logotype you can use two commands, ESC L n1, prints the logotype at the current cursor position, just like any character. ESC g n1 n2n3 n4n5 prints the logotype at a specified X-Y position.

n1	One byte logotype number, (0—15)
n2n3	Two byte X position measured in pixels from the left hand edge of the print window.
n4n5	Two byte Y position in pixels from top of the page. These bytes must always be inserted but they are ignored in variable-page-length mode where logotypes are always printed at the current Y-position.

### Erasing

All logotypes are erased with the ESC & L command.



**Caution •** Loading to the flash PROM will erase the RAM completely since the RAM is used during the loading process. Any print data residing in RAM will thus be lost.



## Status Reporting

The printer is equipped with a number of sensors that report the printer status and various error conditions such as out-of-paper, previous printout not removed, etc.

A good practice in unattended printer applications is to check for errors and paper availability before printing.

1. Send a Status Report Query (ESC ENQ 6, see [page 64](#)) and check that the answer is "No errors"
2. If an error is indicated, read out the error message with Status Request (ESC ENQ 1, [page 64](#)), and take appropriate actions. Repeat this step until no more error code is available. If weekend sensor signals that paper is below this level, check again after next document is printed. If the sensor still signals a level below the weekend level after three successive print/check cycles, report the condition to the systems supervisor so that he can schedule a service visit to the printer. This three-cycle check is to ensure that dirt on the side of the roll does not cause the alarm.
3. Send a paper-near-end query (ESC ENQ 2, see [page 62](#)) to see if the sensor reports low paper level.
4. If paper-near-end is indicated, report the condition to the systems supervisor so that he can schedule a service visit to the printer.
5. Print the printout.



**Important** • A status reply must be read! Sending a second status query without reading the reply of the first query may lock the printer.



**Note** • When using a multitask OS, status queries and responses may not be transferred immediately from your application to the printer and vice versa. So write your program in such a way that it repeats the query if it gets a timeout or an invalid reply. Good practice is to ask once every 2-3 seconds, five times before giving up.



**Note** • You should construct your application in such a way so as not to request status while printing, as this can result in loss of data.

## Default Parameter Settings

Some of the printer settings can be stored in the flash PROM so that they will be used also after power OFF.

The stored parameter settings are printed out on the self-test printout.

The number in front of the function is the parameter number (n) used when setting the parameter with the command `ESC & P n v`.

You can use the parameter settings pretty much like normal commands. Either send the parameter values with each printout, or set them up once and then send `ESC & 4h` to store all settings in the flash PROM.

You can always return to factory default settings by sending `ESC & F 10`, and then storing those settings with `ESC & 4h`.



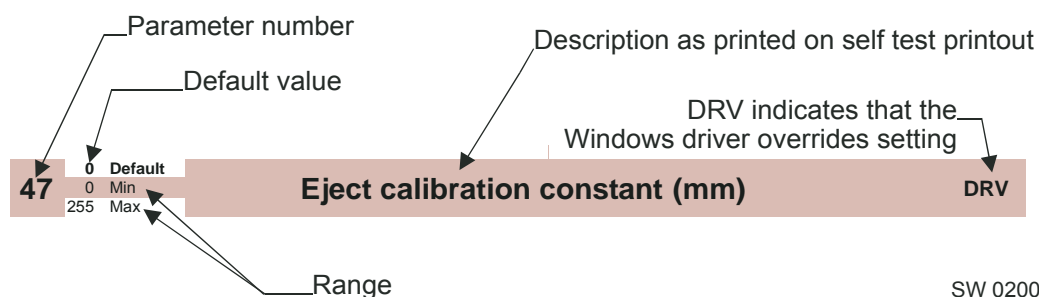
**Note** • The parameters can be locked so that no changes are possible. Check parameter 53 on the self-test printout to find out.



**Note** • If you try to set a parameter to an invalid value, the parameter will be set to the nearest valid value below.



## How The Parameters Are Described



SW 02001

## Default Value

The default values indicated are "factory default settings" you get by sending ESC & F 10. These are not necessarily the settings that your printer was originally delivered with because many printers have customized settings when delivered.

### Examples

Command examples are formatted in *Courier* and typed in the same way as used in the Zebra TTP editor:

<ESC>&P<001><019>

Where <ESC> means the escape character 27 decimal (hex 1B). Numbers between less-than and greater-than characters, for example <015>, means 15 decimal (hex F).

## Summary Of Parameter Settings

Parameter	Description	ESC&F <010> Default	Page
1	Baud rate	96 (9600 Baud)	page 78
2	Data bits	8	page 78
3	Parity	0 (No parity)	page 78
4	Flow control	2 (Hardware)	page 79
5	Disable parallel port signaling	0 (No)	page 80
7	Burn time	5	page 81
8	Print speed	17 (75 mm/s)	page 81
9	Presenter loop length	10 (32 cm)	page 81
10	Pulse control	1 (1 burn pulse)	page 82
12	Font attributes	0 (off)	
13	Line spacing	0 (Auto)	page 82
14	Font selection	0 (TTP Mono 9)	page 82
15 to 30	Tab stops	4, 8, 12 etc.	page 82
33	CR/LF	0 (LF = CR/LF, CR=Ignored)	page 83
34	Auto cut after FF	1 (Off)	page 83
35	Black mark mode	0 (Off)	page 83
36	Document mode	1 (Variable)	page 84
37 & 38	Page length, Minimum / fixed / BM	2, 88 (75 mm)	page 84
39	Max black mark length	80 (10 mm)	page 86
40	Min black mark length	24 (3 mm)	page 86
41 & 42	Black mark cut offset	0, 0 (0 mm)	page 86
43 & 44	Top margin	0, 0 (Disabled)	page 86
45	Presenter mode	0 (Eject)	page 87
47	Eject calibration constant	40	page 87
49	Advance before cut (Bottom margin)	1 (Auto)	page 88
51	Black mark level	75	page 88
52	Warning level	0 (Off)	page 88
56	Max status code	255	



**Note** • When the printer is set up the way you like it to be, you send ESC & 4h, and all settings will be stored.

## Serial Interface Set-Up

1	96	Default	Baud rate*
	24	Min	
	11	Max	

\*, The new value is not valid until the parameters are stored and the printer restarted.

Sets the communication speed on the serial interface.

<ESC>&P<001><024>	2400 bps
<ESC>&P<001><048>	4800 bps
<ESC>&P<001><096>	9600 bps
<ESC>&P<001><019>	19200 bps
<ESC>&P<001><038>	38400 bps
<ESC>&P<001><057>	57600 bps
<ESC>&P<001><011>	115200 bps



**Note** • If you set an invalid value, the baud rate will return to the previous value.

2	8	Default	Data bits <sup>1</sup>
	7	Min	
	8	Max	

Selects if 7-bit ASCII, or 8-bit, is used on the serial interface.

<ESC>&P<002><007>	7-bits (characters 0-127)
<ESC>&P<002><008>	8-bits (characters 0-255)

3	0	Default	Parity <sup>1</sup>
	0	Min	
	2	Max	

Select what parity to use on the serial interface.

<ESC>&P<003><000>	No parity
<ESC>&P<003><001>	Odd parity
<ESC>&P<003><002>	Even parity

4	2	Default	Flow-control <sup>1</sup>
	0	Min	
	2	Max	

Select what handshaking to use on the serial interface.

<ESC>&P<004><000>	No flow control
<ESC>&P<004><001>	Xon / Xoff *
<ESC>&P<004><002>	Hardware

\*. DO NOT USE if you send any type of binary data like graphics data, status requests etc. Xon / Xoff only works when plain text is sent unidirectional to the printer. Graphics and status replies may well contain the Xon (11h) and Xoff (13h) characters and will obstruct the communication.

## Parallel Port Setup

5	0	Default	Disable parallel port signaling
	0	Min	
	1	Max	

Pins 12 and 15 on the parallel port signals paper out and error. However, in an unattended kiosk you may not want this because it causes the host computer to stop communicating, and the operating system may display a banner on the kiosk screen.

By disabling the hardware signals, the kiosk software can for example use status commands to find out paper level and alert appropriate personnel when the level is low, then close the kiosk when paper is out.

<ESC>&P<005><000>	No, paper out and error signals are <i>not</i> disabled
<ESC>&P<005><001>	Yes, paper out and error signals are disabled



**Note** • When enabled, the hardware signal on pin 12 and 15 will block all communication until the error is corrected. This means that it will be impossible to ask for status.



## Print Setup

7	5	Default	Burn time	DRV*
	1	Min		
	15	Max		

\*. DRV indicates that, when using Windows, the driver takes over this setting so please set appropriate value in the driver properties/document defaults.

A long burn time gives darker print. On insensitive paper types you may have to increase the burn time to get an acceptable print quality.

8	17	Default	Max print speed <sup>1</sup>	DRV
	1	Min		
	17	Max		

The main reason to decrease the print speed is to enhance print quality, and to reduce the peak current consumption.

n	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
mm/s	21	27	32	37	41	45	48	52	55	57	60	63	66	68	71	73	75



**Note** • Some settings result in printer chassis resonance causing excessive noise and deteriorated print quality.

9	15	Default	Presenter Loop length	
	3	Min		
	255	Max		

Limits the maximum loop length. When the set length is reached, the printer ejects part of the printout and continues too print. You use this when you have very limited space for the loop inside the kiosk. Each step represents a 3.2-cm increment.

Setting the parameter to 0 disables the looping and feeds the paper straight out.

<ESC>&P<009><000>	Disable the loop
<ESC>&P<009><007>	16 cm loop
<ESC>&P<009><015>	48 cm loop

**10** 1 Default  
0 Min  
3 Max **Print head pulse control**

Controls what the printer does with buffered data:

<ESC>&P<010><000>	1 burn pulse + history
<ESC>&P<010><001>	1 burn pulse
<ESC>&P<010><002>	2 burn pulses + history
<ESC>&P<010><003>	2 burn pulses

Adding history pulse enhances print quality. Dividing burning into two burn pulses reduces the peak current consumption.

**13** 0 Default  
0 Min  
30 Max **Line spacing**

The line spacing is normally set by the font height. With this parameter you can set a line spacing that is higher than the font height. Line spacing settings lower than the font height will be ignored.

<ESC>&P<013><030>	30 pixels or font height, whichever is the largest
-------------------	--

**14** 0 Default  
0 Min  
7 Max **Font selection**

Store which font number is used if no font is specified. Font is selected using [Font selection on page 82](#) . Selecting an invalid font gives a software error status message (invalid index).

**15 to 30** - Default  
1 Min  
255 Max **Tab stop**

Stores 16 different TAB stop positions. The position is set in increments of 2.5-mm.

Tab position 255 sets a tab stop on the last position of the line. Use this if you want underline or reversed text to extend across the full paper width.

To set all tab stops at once, follow the procedure [Set several parameters at once on page 60](#) .

To move a single tab stop, use the set parameter command <ESC>&P.



**Example •** This example sets the first tab stop 25 mm from the left margin.

<ESC>&P<015><010>

Default positions are one TAB on each cm; that is parameter values 4, 8, 12 etc.

33 0 Default  
0 Min  
4 Max

**CR/LF behavior\***

\*, v=0 is suitable for Windows, v=1 for UNIX, v=2 for DOS, and v=4 for Macintosh

Carriage Return and Line Feed can be interpreted in five different ways to suit different operating systems.

<ESC>&P<033><000>	LF = CR/LF	CR = Ignored
<ESC>&P<033><001>	LF = CR/LF	CR = CR
<ESC>&P<033><002>	LF = LF	CR = CR
<ESC>&P<033><003>	LF = LF	CR = CR/LF
<ESC>&P<033><004>	LF = Ignored	CR = CR/LF



**Note** • The character currently interpreted as LF converts text from the input buffer to pixels on the paper.

34 1 Default  
0 Min  
2 Max

**Auto cut after FF**

Decides if the printer should cut after executing an FF command, or if it should just feed the form length.

<ESC>&P<034><000>	No cut
<ESC>&P<034><001>	Cut
<ESC>&P<034><002>	Forced cut at black mark (cuts directly when a black mark is detected). This works only if black mark mode is selected (n36=2).

35 0 Default  
0 Min  
1 Max

**Black mark mode**

When enabled, marks on the paper set the form length. Minimum one form length is always fed. If a black mark is found before that, the printer feeds to the next black mark, then cuts and ejects. This ensures that no small paper stripes are cut off and left in the printer. Note that this parameter is used when loading paper and when pressing the FF button. So even if black mark is enabled in the Windows driver and works, parameters for black mark must be set up correctly.

<ESC>&P<035><000>	Normal
<ESC>&P<035><001>	Black mark synchronization enabled

<b>36</b>	1	Default	<b>Document mode</b>	DRV
	0	Min		
	2	Max		

Determines what should control the page length:

<ESC>&P<036><000>	Fixed Document Mode. Shorter documents will automatically be extended, while longer documents will be divided into several pages of the desired length. Page length will be the length set by parameters 37 and 38
<ESC>&P<036><001>	Variable Document Mode. The length of the page varies with the contents (printouts shorter than the value specified by parameters 37 and 38 will be extended to that length)
<ESC>&P<036><002>	Black Mark Mode. Marks on the paper set the form length. Minimum one form length is always fed. If a black mark is found before that, the printer feeds to the next black mark, then cuts and ejects. This ensures that no small paper stripes are cut of and left in the printer.



**Note** • Max page length in Fixed Document Mode is A5-size, which is 148.5 mm.

<b>37 &amp; 38</b>	2, 88	Default	<b>Page length</b>	DRV
	2, 88	Min		
	255, 255	Max		

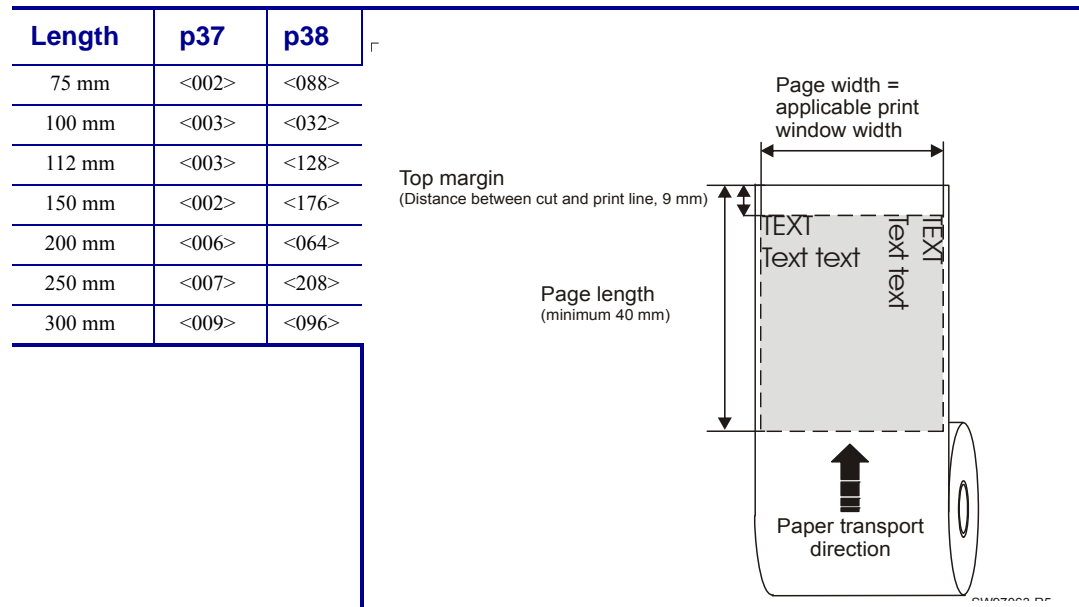
Defines three different things:

1. The minimum length of a page in variable document mode
2. The actual page length in fixed document mode
3. The distance between black marks in black mark mode

One step is 0.125 mm. Settings shorter than 75 mm, will be interpreted as 75 mm.

<ESC>&P<037><005><ESC>&P<038><205> Set page length to A5 (148.5 mm)

Figure 23 • Definition of page size



## Fixed Document Mode

Max *fixed document mode* page length is depends of the amount of free ram. Make a self-test printout to check how much is available in your printer. (Depends on firmware version).

$$Page\ length = \frac{Free\ RAM\ in\ bytes - 1024}{Paper\ width} - top\ margin - bottom\ margin$$

Paper length, top, and bottom margins are in pixel lines. Paper width is in bytes or mm. (1 byte = 1 mm.)



**Example •** If Free RAM on a TTP 70x0/112 is 114627 bytes, page width is 104 mm = 104 bytes, top margin is 20 mm, and bottom margin 10 mm (20 x 8 = 160 and 10 x 8 = 80 pixel lines):

$$Page\ length = \frac{114627 - 1024}{104} - 160 - 80 = 852\ pixel\ lines = 106\ mm$$

If a too large fixed page is specified the printout will be blank from memory full to the cut.

<b>39</b>	80	Default	<b>BM (black mark) length</b>	DRV
	16	Min		
	160	Max		

Specifies the length of the black mark in 0.125-mm steps. Measure the length of the black mark on your paper and enter that value here.

Marks 5 mm longer than this value are interpreted as paper out. The default value of 80 equals 10 mm.

<code>&lt;ESC&gt;&amp;P&lt;039&gt;&lt;040&gt;</code>	Sets max black mark length to 5 mm.
--	-------------------------------------

<b>40</b>	24	Default	<b>Min BM (black mark) length “Garbage Filter”</b>	DRV
	15	Min		
	159	Max		

Specifies the minimum length of the black mark in 0.125-mm steps. Shorter marks are ignored. The default value of 24 equals 3 mm.

<code>&lt;ESC&gt;&amp;P&lt;040&gt;&lt;036&gt;</code>	Sets min black mark length to 4 mm.
--	-------------------------------------

<b>41 &amp; 42</b>	0, 0	Default	<b>BM (black mark) cut offset</b>	DRV
	0, 0	Min		
	255, 255	Max		

Defines the paper feed between the black mark detection and cut. One step is 0.125 mm.

<code>&lt;ESC&gt;&amp;P&lt;041&gt;&lt;001&gt;&lt;ESC&gt;&amp;P&lt;042&gt;&lt;144&gt;</code>	Feeds 50 mm between black mark and cut.
---	---

<b>43 &amp; 44</b>	0, 0	Default	<b>Top margin</b>	
	0, 0	Min		
	255, 255	Max		

Defines the distance between the top of the paper and the top of the first text line in 0.125 mm steps. The top margin feed is effectuated when the presenter is cleared from the previous page.

0 =	disabled top margin. This gives the physical top margin of the printer, which is 17 mm.
-----	---

Avoid settings 1 – 16 mm because then the printer must reverse the paper before starting to print, which may cause paper jam, especially at small roll diameters.

<code>&lt;ESC&gt;&amp;P&lt;043&gt;&lt;000&gt;&lt;ESC&gt;&amp;P&lt;044&gt;&lt;240&gt;</code>	Add 30-mm top margin.
---	-----------------------

45	0 Default 0 Min 230 Max	Presenter mode	DRV
----	-------------------------------	----------------	-----

Sets the function of the presenter. The Retract selections are only valid if a retract option is fitted.

<ESC>&P<045><000>	Eject page when new page is printed. (Retract disabled)
<ESC>&P<045><003>	Eject page when new page is printed. Page not taken after 30s will be retracted. (Range 1-30, 1 step = 10 s)
<ESC>&P<045><100>	Retract page when new page is printed
<ESC>&P<045><103>	Retract page when new page is printed. Page not taken after 30s will be retracted. (Range 101-130, 1 step = 10 s)
<ESC>&P<045><200>	Do nothing when new page is printed. (Auto-eject and retract disabled).
<ESC>&P<045><203>	Do nothing when new page is printed. Page not taken after 30s will be retracted. (Range 201-230, 1 step = 10 s)

47	40 Default 0 Min 255 Max	Eject calibration constant	DRV
----	--------------------------------	----------------------------	-----

Sets the eject length of the printout, that is the length of paper that protrudes outside the printer after a cut command. This eject length should be 40-63 mm. Marks on the test printout show max and min eject length.

The default value when loading firmware is 40, but should be set individually from printer to printer. The set value is shown in a line on the test printout.

After sending the command, store the parameters, and wait until the presenter motor buzzes. Then make a self test printout to check if the set eject length is correct.



**Example •** This example sets parameter 47 to 50 and stores the parameters as default settings

```
<ESC>&P<047><050>
<ESC>&<004>
```

49	1	Default	<b>Advance before cut (Bottom margin)</b>	DRV
	0	Min		
	1	Max		

Selects if the cut command cuts at the position where the paper is at, or if the printer should advance the paper before cutting.

<ESC>&P<049><000>	Off
<ESC>&P<049><001>	Automatic Distance Calculation

"Automatic Distance Calculation" means advancing the paper with the Head-To-Cutter distance (17 mm on the TTP 70x0).

Set to 1 if the printer is used in text mode and 0 if it is used from a driver that takes care of this in the driver.



**Note** • The paper is advanced before the FF command calculates the page length to see if the page length is longer than the set minimum length.

51	75	Default	<b>Black mark sensitivity</b>	DRV
	0	Min		
	255	Max		

This parameter is used by command ESC # to store the calibration of the black mark sensor. Normally there is no need to set this parameter manually.

0 is white and 255 is pitch black (out of paper).



**Note** • This parameter is not available on printers with hardware revision A of the control board. The revision is printed on the test printout.

52	0	Default	<b>Warning level</b>	
	0	Min		
	255	Max		

Turns on/off indication of Paper near end and Weekend paper lever on the status indicator (1). This affects only the status indicator, not the status enquiries

<ESC>&P<052><000>	No indication
<ESC>&P<052><001>	Paper Near End indication
<ESC>&P<052><002>	Weekend level indication
<ESC>&P<052><003>	Paper near end and weekend indication

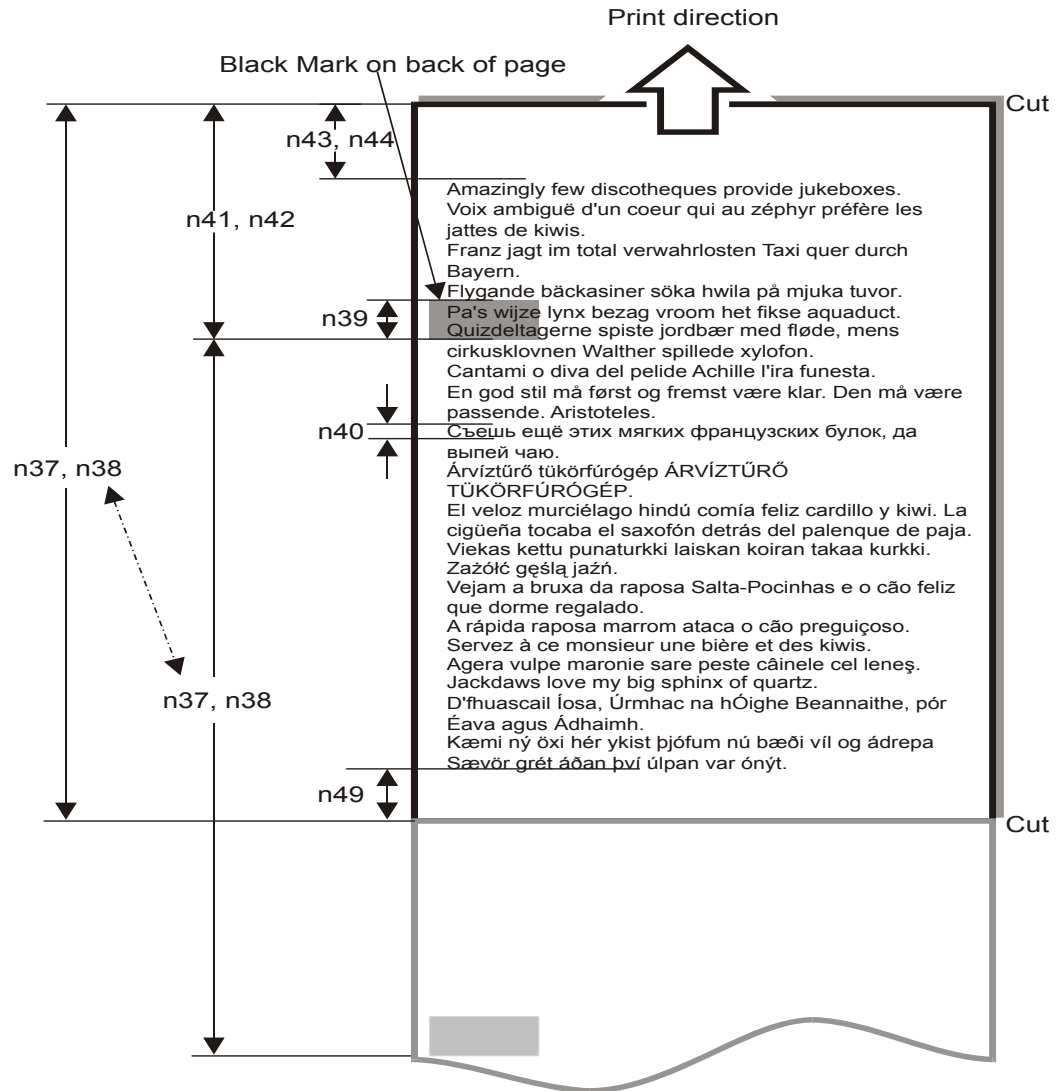




---

## Page Setup

## Printable Area

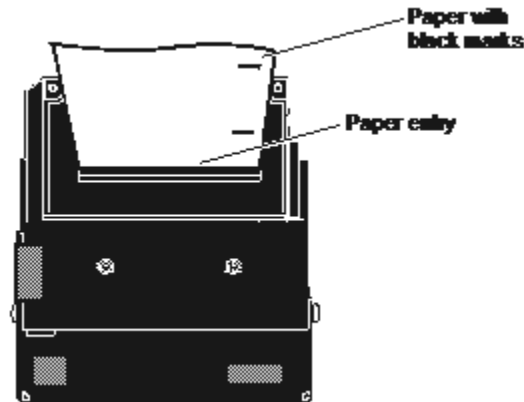


Top margin, bottom margin, page length, and synchronization with preprint are set up with parameters in the printer.

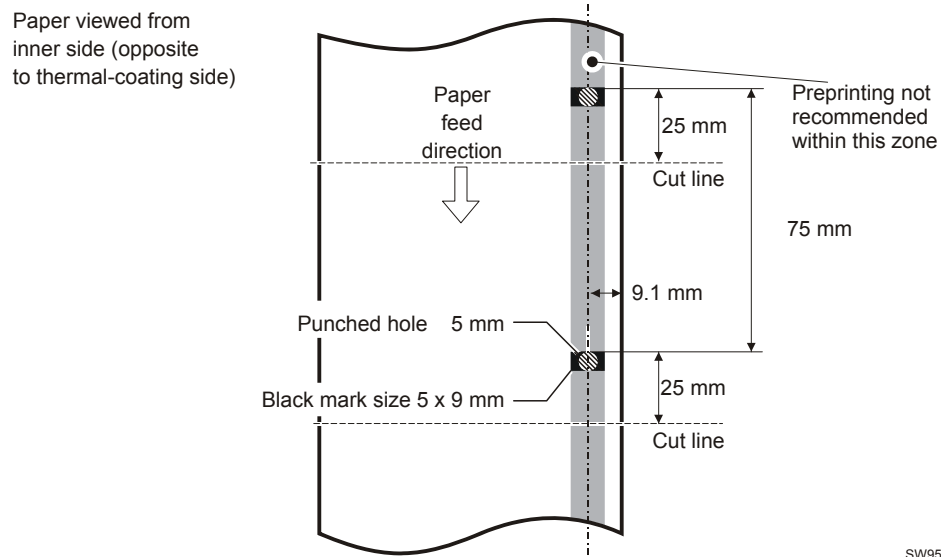
## Aligning Preprint And Thermal Print

The printer can synchronize the cutting of the printout with black-marks printed on the back of the paper. You use this function when you have preprint on the media and you don't want a cut in the middle of that preprint, or text printed on top of the preprint.

The sensor used to detect the black-marks is the same sensor as used for paper end detection. It is positioned 9 mm from the edge of the paper on the side of the **blue** release arm, and 25 mm behind the cutter (as seen from the presenter [output] side of the printer). The sensor accuracy is about  $\pm 0.5$  mm so avoid designing printouts with too high demands for synchronization.



**Figure 24 • Recommended black mark size and position**



The sensor triggers on the black-to-white transition of the black-mark, which is when the black print ends (trailing edge).

Since the same sensor is used for both paper end and black-mark detection, the printer must know the length of the black-mark to avoid signaling end-of-paper when it detects a black-mark. The default setting accepts black-marks in the range 3 –16 mm, and works perfectly with the recommended black-mark length of 5 mm. Marks shorter than 3 mm are interpreted as dirt, and marks longer than 16 mm as out-of-paper. You can change both these values by changing the printer default settings.

Black mark mode is selected by setting parameter 35 to 1, and storing the parameters.



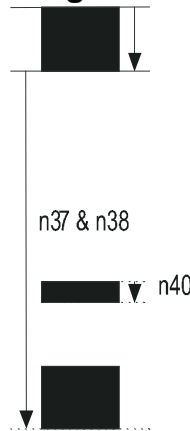
**Important •** It is essential that you store the parameters in the printer for black mark synchronization even if you enable black marks in the Windows driver. This is because Windows is not used at paper loading, and feeding with the FF button on the printer.

## Parameters Used

### Parameter n35 Black Mark

Enables/disables black mark check.

### Parameters n37 and n38 - Page Length Minimum



Measure the distance from the trailing edge of one black mark to the trailing edge of the next. The resolution is 0.125 mm so multiply the distance by 8, then calculate the value to enter as n37 and n38.



**Example** • If the page length is 100mm,  $(100 \times 8) / 256 = 3.125$ .

n37 is the integer value, that is 3, while  
n38 is the fraction,  $0.125 \times 256 = 32$

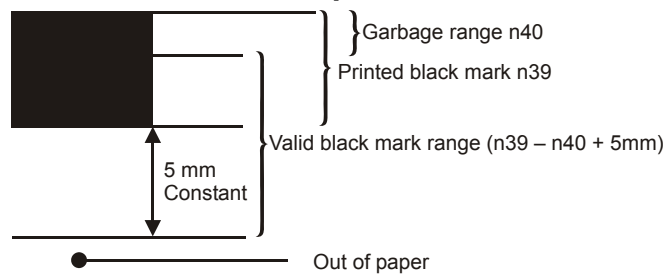
### Parameter n39 – Max Black Mark Length

Measure the height of the black mark. The resolution is 0.125 mm so multiply the black mark length (in millimeters) by 8 and enter the value as n39.

### Parameter n40 – Min Black Mark Length (Garbage Filter)

This parameter is actually a filter to filter-out garbage on the paper. If a spot is smaller than this value, it will not be regarded as a black mark. 1. About  $\frac{1}{3}$  of the black mark length is usually a suitable setting.

Garbage, Black Mark and Out of Paper Detection



For every step the paper is feed, the black mark sensor is sampled to detect garbage, black marks or out of paper.

When the printer detects blackness is has to check if it is only garbage;

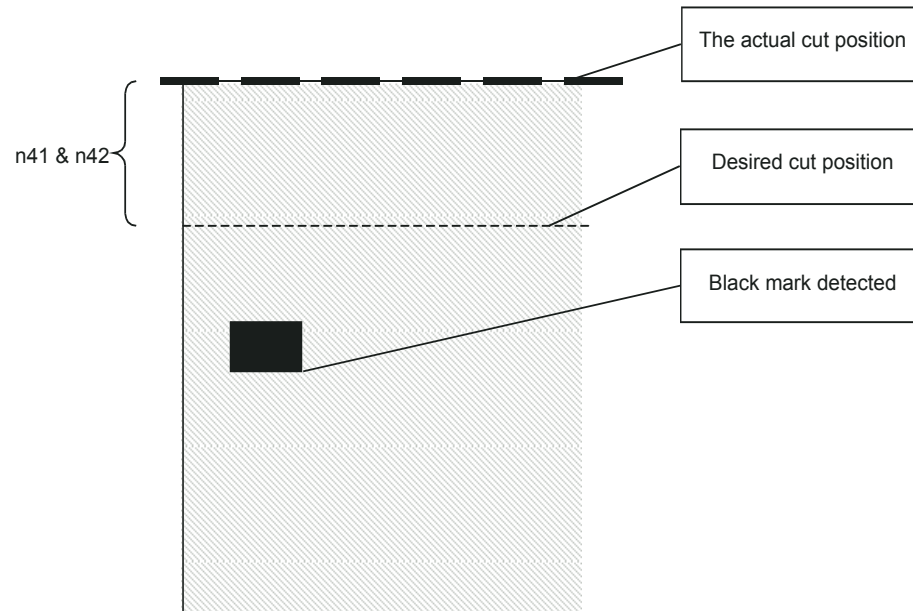
If...	Then...
the paper gets white again within $n40 \times 0.125 \text{ mm}$	it is garbage and the spot is ignored.
it is still black after $n40 \times 0.125 \text{ mm}$ Yes	it is probably a black mark.
the paper gets white within an additional $n39\text{-}n40$ plus 5 mm	it is a Blackmark

The 5-mm is a constant added to make sure that noise on the edge not will interfere with the samples. If it at this point still is still black we have detected out of paper.

Be careful about  $n40$  and  $n39$ . If  $n39 - n40$  is too small, then the minimum detection area will be too little. This area should not be less than 2 mm.

## Parameter n41 and n42 –Black Mark Cut Offset

After the black mark is detected (black to white change) the printer feeds another distance to place the paper in cut position. This distance cannot be negative so placing the black mark too close to the paper edge is better than too far away.



(ESC x n1 n2 is an obsolete command that sets n41 and n42. It is implemented for backward compatibility with old drivers. Set parameters n41 and n42 with the ESC & P n1 n2 command instead.)

## FF (Form Feed)

Use FF to print the buffer content, go to the next top of form (black mark), and cut the paper.

## ESC Z (Go To Next Top of Form)

Use ESC Z to move the paper to the next top of form. This is practically a Form-Feed without printing and cut. It searches for the next black mark for maximum one page length + black mark length  $(256 \times n37 + n38 + n39)/8$ . An additional length of 20 mm is added to be sure to pass the edge of the next black mark. If there is no black mark within the set distance plus 20 mm, an error is raised.



**Example •** The commands are used together in the following way:

The following examples are not made for a specific programming language or editor, but can be implemented with the tools of your choice. The data sent **to the printer** are marked with “Send→”.

When setting up the printer:

Send→ESC & P 35d 1d	Enables black mark sync
Send→ESC & P 37d 4d	Sets distance between two black marks
Send→ESC & P 38d 0d	n37=4d and n38=0d gives 128 mm
Send→ESC & P 39d 80d	Sets max Blackmark to $80 \times 0.125 = 10\text{mm}$
Send→ESC & P 40d 24d	Sets max Blackmark to $24 \times 0.125 = 3 \text{ mm}$
Send→ESC & P 41d 0d	
Send→ESC & P 42d 200d	Sets Blackmark offset to $200 \times 0.125 = 25\text{mm}$
Send→ESC & P 43d 0d	
Send→ESC & P 44d 0d	Sets Blackmark top margin to 0mm
Send→ESC & 4d	Stores the above parameters as default parameters.

The above sets up and stores the parameters in the flash prom of the printer, so this need only be sent once to the printer when setting it up for Blackmark sync.

## Document

Send→	the text and graphics
-------	-----------------------

## At the End Of the Document

Send→ESC Z	Feeds the printout to the next black-mark + the additional feed specified by the ESC x command.
Send→RS	Cuts and ejects the printout.

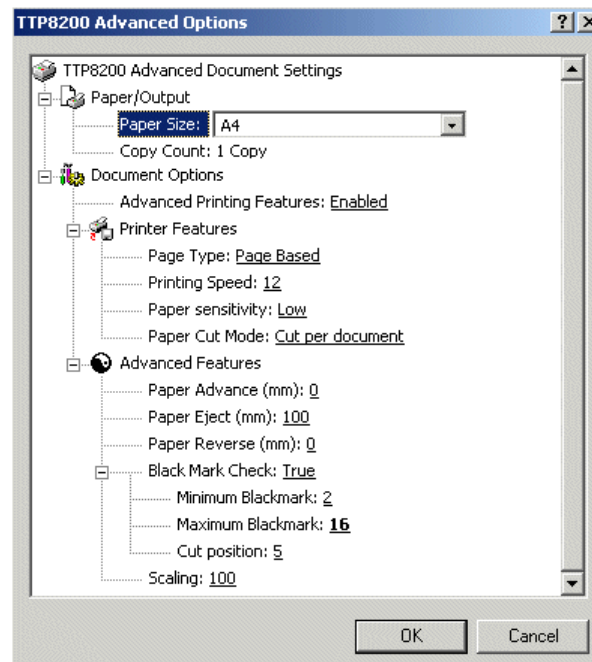


## Simple Calibration Process

1. Enable black mark mode by setting parameters n35 to n42 as described on the previous pages.
2. Load paper with black marks into the printer.
3. Send the ESC # command and wait until the paper stops.
4. If the paper has returned to its original position, the calibration is finished.
5. If not, it was not possible to distinguish the black mark. Check the n37 and n38 settings and try again).
6. Save the settings with ESC & 4.

## Black-Mark Sensing from Within Windows

In Windows, the printer driver controls when the paper is cut and ejected. Settings in the driver take over from the default parameter settings in the printer.



The settings are available in the Windows *Printing Preferences Menu*, in the Advanced Options window. The names of the options boxes differ between driver versions, but the same settings are available:

You set n35 to 1 by setting Black Mark Check:	True
You set n37, n38 by setting Paper Size:	If no standard paper size corresponds to the page length you have, create a new form with that length in the Windows "Printer Server Properties".
You set n39 by setting Maximum Black mark:	to the length of the black mark on your paper
You set n40 by setting Minimum Blackmark:	to the value you want for scrap filter
You set n41, n42 by setting Cut Position:	to the length of transport that you want between black mark and cut.



**Note** • When everything is set up correctly and the printer prints as it should; print a page, then without switching the power off, send the store parameters command ESC & 04h to the printer (for example using the PRTMON.EXE program from <http://www.zebra.com>). If you do this, parameters that the driver uses are stored in the printer as default parameters. This way the printer synchronizes on black mark also when you load paper, if you press the FF button, etc.



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# Interface

The printer has one standard interface and an optional serial interface. There are no selections to be made, but only one interface can be used at a time. The printer will not function properly if data is received on more than one interface at a time.



**Note** • If you use the printer through a Windows driver, you need not read the rest of this chapter.



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**Caution** • Always use Zebra-approved interface cables to avoid excessive EMC interferences and potentially voiding the printer EMC certifications.

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## Parallel, TTP 7020

The TTP 7020 parallel port is bi-directional and support Compatibility and Reverse-Nibble modes.



**Note** • If you intend to use any other mode than Compatibility Mode, we recommend you to get the documents for the IEEE-1284 standards, and study them thoroughly.

**Table 5 • Signal Names for the Parallel Port. Signal Names Starting with "N" are Active Low Signals**

Pin Host IEEE1284-A (D-Sub)	Direction	Pin Printer IEEE1284-C	Compatible Signal Names	Nibble and Byte Mode Signal Names
1	⇒	15	nStrobe	HostClk
2-9	⇒	6-13	Data	Data
10	⇐	3	nAck	PtrClk
11	⇐	1	Busy	PtrBusy
12	⇐	5	PError	AckDataReq
13	⇐	2	Select	Xflag
14	⇒	17	nAutoFd	HostBusy
15	⇐	4	nFault	nDataAvail
16	⇒	14	nInit	nInit
17	⇒	16	nSelectIn	IEEE 1284 Active
18-25	GND	19-35	Ground	Ground
	┌⇒	18	Host Logic High	
	└⇐	36	Peripheral Logic High	

## Error Signaling

All Errors That Are Not Reset When Status Is Read Will Set The nFault Signal:



### Example •

- Head lifted
- Cutter not home
- Out of paper- This error also sets the Paper Out/End (PE) together with nFault:
- Out of paper

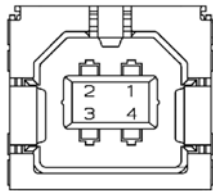


**Note •** The signaling of nFault and PE can be switched on/off with parameter p5.

## USB, TTP 7030

The USB (Universal Serial Bus) is an interface designed to handle peripherals daisy chained to a single connector. The transfer speed is up to 12 Mbits/s, which is quite adequate for the printer. Use this interface in operating systems with USB support, for instance Windows XP. USB devices are Plug and Play compatible and hot swappable, which means that they can be connected and disconnected without turning off the power, or rebooting the computer.

**Table 6 • USB Connector (J13) Pin Assignment**

	Contact Number	Signal Name	Comment
	1	VCC	Cable power
	2	– Data	
	3	+ Data	
	4	Ground	Cable ground

## Serial (Option on Both TTP 7020 and TTP 7030)

The printer has a 10-pin connector on the control board. This connector can be used to connect to an external RS-232 adapter. See [Connecting To The Computer on page 18](#) for installation instructions.

The transfer speed of the serial interface can be set to between 2 400 and 115 200 bits/s.

This low transfer speed limits the printing speed. Printing full-width graphics with 115 200 bits/s result in printing speeds of about 24 mm/s for the 80-mm version of the printer, and 16 mm/s for the 112-mm version.

Applications where text-only printouts are to be printed are suitable for serial interface because of its easy to use bi-directional capability.

**Table 7 • Serial Connector Pin Assignment**

Printer	2 (RXD)	3 (TXD)	4 (DTR)	5 (GND)	6 (DSR)	7 (RTS)	8 (CTS)
PC (9 pole D-sub)	3 (TXD)	2 (RXD)	6 (DSR)	5 (GND)	4 (DTR)	8 (CTS)	7 (RTS)

## Setup Options

<b>Baud</b>	2 400, 4 800, 9 600, 19 200, 38 400, 57 600, 115 200 bits/s
<b>Flow control</b>	None, Xon / Xoff, or Hardware
<b>Data bits</b>	7/8
<b>Stop bits</b>	1 (fixed)
<b>Parity</b>	None, Odd, or Even
<b>Default settings:</b>	9600 bits/s, 8-bits, No parity, 1 stop bit, and hardware flow control.

See also: [Default Parameter Settings on page 74](#).



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# Maintenance

## Fault Finding

In connection with service of the printer it is good practice to remove paper dust and lint from the paper path, cutter and sensor areas. Paper dust, when accumulated, may interfere with printer functions such as optical sensors.

To avoid smudging the paper, do not apply oil on the cutting knife.

**Table 8 • Fault Finding**

Symptom	Suggest Actions
Nothing is printed when you press the feed-forward button in self-test mode, but the document is transported, cut and ejected.	<ul style="list-style-type: none"> <li>• Check that the paper roll is turned the correct way with thermal sensitive layer facing up.</li> <li>• Check that the paper used meets the paper specification. See <a href="#">Paper Specification on page 128</a>.</li> <li>• Check that the print head ribbon cable is fully inserted into the connectors at each end.</li> </ul>
Paper jam	<ul style="list-style-type: none"> <li>• Check cutter-home switch.</li> </ul>
Printer does not work at all	<ul style="list-style-type: none"> <li>• Check that the paper release lever is lowered (print head presses against the paper).</li> <li>• Check that power is supplied to the printer.</li> <li>• Check the function of the paper-out sensor.</li> </ul>
Self-test prints OK, but the printer works strangely in normal operation.	<ul style="list-style-type: none"> <li>• Check that both ends of the interface cable are properly connected.</li> <li>• Application program might be incorrect. Contact system manager.</li> <li>• If using the serial interface, ensure that all communications parameters match the PC's serial port configuration</li> </ul>
No cutting	<ul style="list-style-type: none"> <li>• Check that the connectors for the cutting motor/home-position switch are fully seated on the control board.</li> </ul>
Bad cutting (uneven top and bottom document edges).	<ul style="list-style-type: none"> <li>• Switch OFF printer and remove any obstructing paper particles in cutter and presenter modules.</li> </ul>
Inconsistent cutter operation	<ul style="list-style-type: none"> <li>• Check cutter-home switch.</li> </ul>
Paper is fed straight through the printer. Paper does not loop.	<ul style="list-style-type: none"> <li>• Check presenter sensor.</li> <li>• Check setting of parameter p9.</li> </ul>
Missing print or irregular spots.	<ul style="list-style-type: none"> <li>• Paper may be too humid. Let it adapt to ambient temperature and humidity for approximately 24 hours before use.</li> <li>• The paper used might not meet the paper specification. See <a href="#">Paper Specification on page 128</a>.</li> </ul>
White longitudinal lines in the printout.	<ul style="list-style-type: none"> <li>• Faulty print head, replace print module.</li> </ul>



Table 8 • Fault Finding (Continued)

Sympton	Suggest Actions
Faint print.	<ul style="list-style-type: none"><li>• The paper used might not meet the paper specification. See <a href="#">Paper Specification on page 128</a>.</li><li>• Clean print head with ethyl or isopropyl alcohol.</li><li>• Adjust print contrast, see <a href="#">Print Setup on page 81</a>.</li></ul>
Strange characters or graphics printed, or any kind of strange printer behavior.	<ul style="list-style-type: none"><li>• Might be caused by erroneous data sent from the host. Check validity of transferred data.</li><li>• If using the serial interface, ensure that all communications parameters match the PC's serial port configuration.</li></ul>

## Cleaning The Print Head



**Caution** • Disconnect the printer from the power source before performing the following procedure.

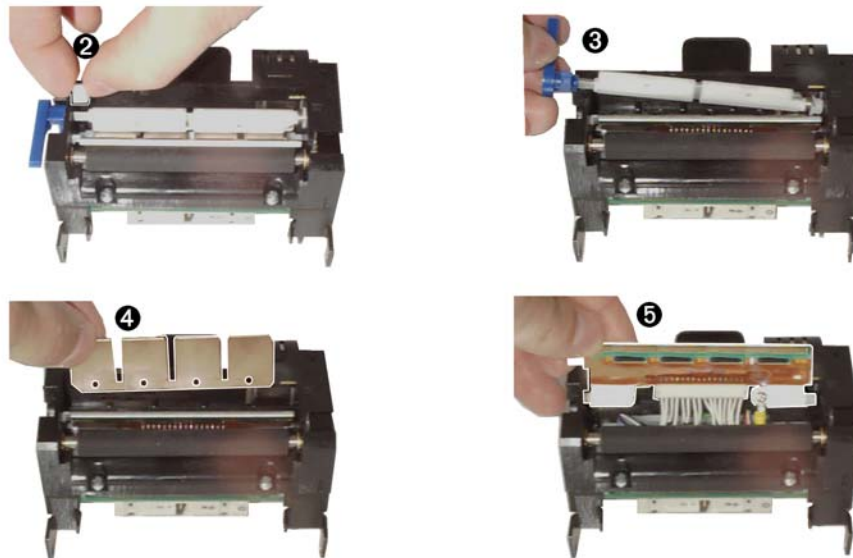
The print head can be cleaned without removal.

1. Tilt the print module backwards.
2. Lift the print head with the print head release lever.
3. Clean the heat elements with a cotton swab immersed in ethyl or isopropyl alcohol.

## Removing The Print Head

1. Tilt the print module backwards.
2. Remove the plastic lock from the print head pressure shaft.
3. Pull the print head shaft out so that it disengages from the inner bushing. Then turn it so that you can lift the lever end of the shaft up, and remove the shaft.

**Figure 25 • Loosening the Print Head**



SW 98069

4. Remove the leaf spring pressurizing the print head.
5. Lift the print head.
6. Gently loosen the print head cable from the print head, making sure not to damage the flexible board of the print head.
7. Remove the print head.

## Installing The Print Head

Install the print head in the reverse order.



**Note** • Make sure the spring on the print head pressure shaft is seated correctly.

## Printer Disassembly



**Caution** • Use standard procedures for handling of ESD sensitive components. Dismantling the printer will expose the control board with its sensitive electronics.



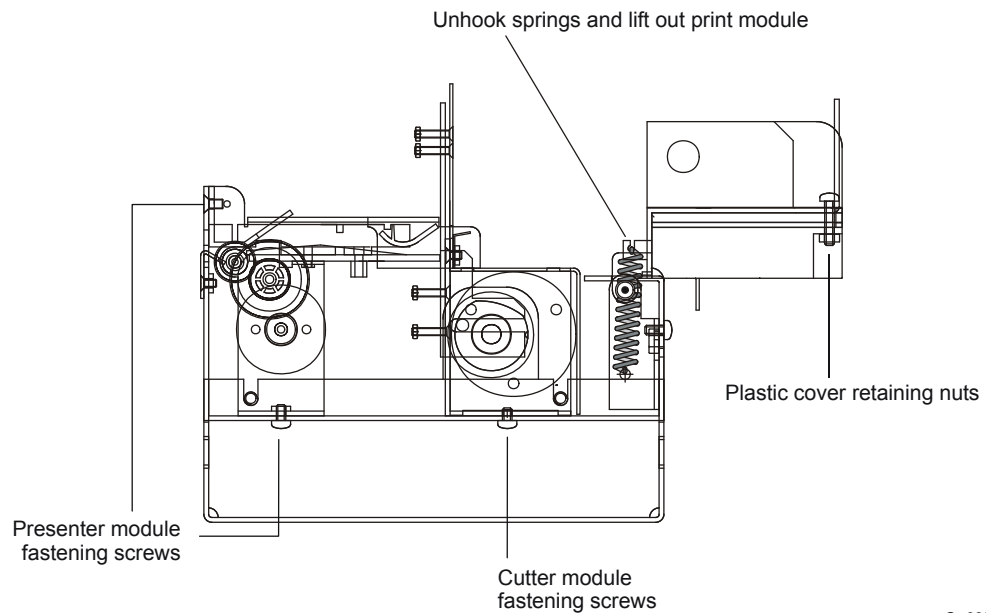
**Caution** • The print module tilt mechanism can close like a mousetrap over your fingers. Make it a rule to always unhook the two springs from the print module when disassembling the printer.



**Tools** • You need these tools to complete this procedure:

- ☐ Phillips screwdrivers No. 1
- ☐ Nutdriver 5.5 mm
- ☐ Spring hook

**Figure 26 • Screws for Removing the Different Modules of the Printer**



Sw98070B

## Print Module

### Removal

1. Remove the plastic cover by removing the two nuts holding it.
2. Disconnect the flat cable that interconnects the control board and the print module.
3. Flip the print module fully backward.
4. Unhook the two springs from the print module using a spring hook or a pair of pliers.
5. Return the print module to the normal operating position and lift it straight up.

### Replacement

Install the print module in the reverse order.

## Control Board

### Removal

1. Loosen the four screws holding the control board module to the printer.
2. Remove the module and disconnect all cables from the control board.
3. Remove the four screws holding the board, and remove it.

### Replacement

Install the control board in the reverse order.



**Note** • When the printer is assembled, load new firmware to the printer. See page .

## Cutter Module

1. Loosen the four screws holding the control board module to the printer.
2. Remove the module and disconnect the cutter cable from J2 on the control board.
3. Remove the two screws holding the cutter module to the chassis.
4. Flip the print module back and lift the cutter module out of the printer chassis.

### Replacement

Install the cutter module in the reverse order.

## Presenter Module

### Removal

1. Loosen the four screws holding the control board module to the printer.
2. Remove the module and disconnect the presenter module cable from J3 on the control board.
3. Remove the cutter module.
4. Remove the two screws and the plate holding the presenter module to the front of the printer chassis.
5. Remove the two screws holding the presenter module to the bottom of the printer chassis.
6. Slide the presenter backwards and lift it out of the printer chassis.

### Replacement

Install the presenter module in the reverse order.

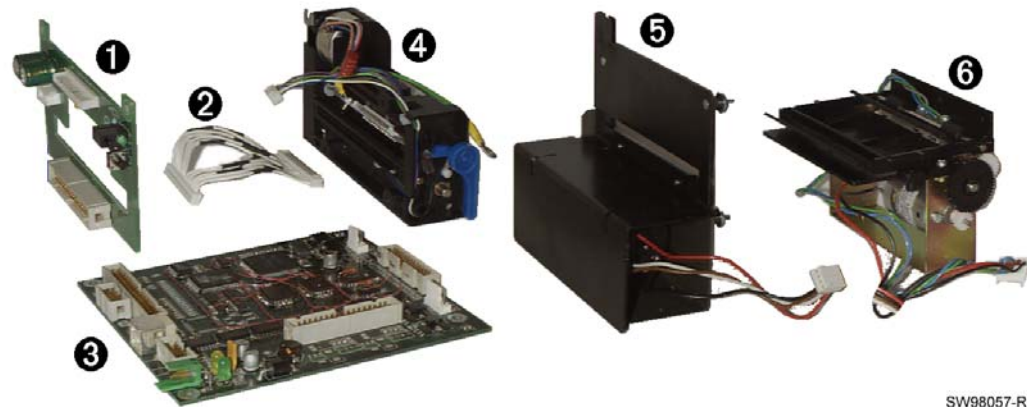
## Replacement Parts

Not all parts are replacement parts:

- Screws, washers, nuts etc. are available in a common hardware store, and are thus not replacement parts.
- Parts that are considered as *not* being worn by normal printer use are not replacement parts, for example the printer chassis.

Should you require any of these non-replacement parts, contact Zebra tech support for advice.

**Figure 27 • Replacement Part Modules**



**Table 9 • Replacement parts**

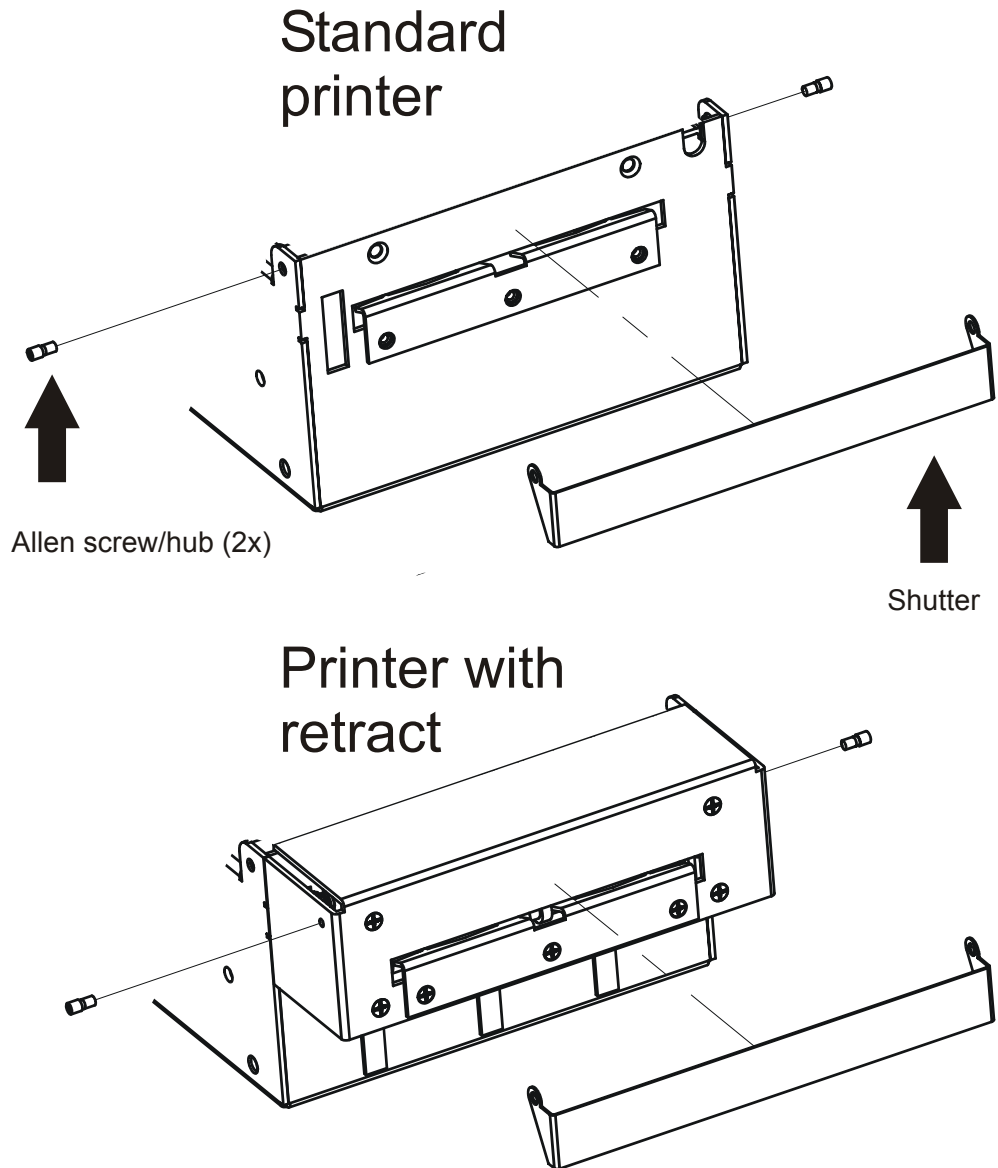
Item	Ordering No.		Designation	QTY	Note
	80 mm	112 mm			
1+4	01122-080	01122-112	Print module	1	With print head, connection board, and mounting gear
2	01125-000		Print head cable	1	
3	101877		Control board 7020	1	
3	101878		Control board 7030	1	
4	01136-080	01136-112	Thermal print mech.	1	
5	01121-080	01121-112	Cutter module	1	With motor, sensor, cable, and connector
6	101999	102001	Presenter module	1	With motor, sensor, cable, and connector



**Note** • See also [Ordering Numbers](#) on page 131.

## Fitting A Shutter

Figure 28 • Fitting a Shutter



The shutter kit contains a shutter and two hub-screws. In addition to this, you need an 1.5 mm Allen-key.

1. Fit one hub screw.
2. Hook the shutter onto the screw and insert the other screw, through the hole in the shutter and into the thread in the printer.
3. Make sure the head of the screw goes into the hole of the shutter and then tighten it.
4. Verify that the shutter opens/closes as it should by printing a couple of documents.



## Firmware

The firmware is stored in flash-PROM on the control board. A replacement control board may not contain the same firmware version that you are currently using, so if you replace the control board for some reason, upgrade it to the firmware version you want to use.

### Loading



**Note** • We recommend you to design your kiosk system so that remote upgrade of firmware is possible. If you need to upgrade firmware in the future, the kiosks can be spread over a vast area and upgrade can become very expensive.

Fetch the firmware from the Zebra web site <http://www.zebra.com>. There you will also find a loader program (Windows™ software) facilitating the loading of the firmware into the printer.

Are you using a Windows environment to load the firmware?

If...	Then...
No	<ul style="list-style-type: none"><li>a. Send ESC NUL (1BH 00H) to the printer.</li><li>b. Wait 0.5 seconds.</li><li>c. Send the firmware file to the printer.</li><li>d. Wait until the printer buzzes to confirm that the loading is complete (the presenter motor runs for a second).</li></ul>
Yes	The loader program contains a help file with detailed instructions on how to load the firmware into the printer.



**Important** • The loading and burning can take up to one minute. Do not abort before one minute by turning OFF the power to the printer. Doing so may leave the printer in a state where new firmware cannot be loaded.

## Bootware

The control board uses a small program that we call bootware to start the board and makes it ready to receive firmware. Without bootware the board is dead and cannot communicate. After a proper firmware loading, the bootware is no longer necessary.

To load bootware:

1. Connect a jumper to short the pins of connector JMP1 on the control board.
2. Connect a serial adapter to control board connector J4.
3. Connect the PC to the serial port through a 01902-000 boot cable (this is a normal serial cable but pins 1 and 8 are interconnected in both ends).
4. Turn the printer ON.
5. Start the H83068.exe loader software.
6. Select boot file (1779-xxx.bin), and application file (1756-xxx.bin)
7. Press the load button
8. When loading is complete, remove the jumper from JMP1, and load fonts and set up parameters using for example the TTP editor.

## Firmware History

Functions and features are being added from time to time affecting the firmware in the printer. The following table lists the changes of general interest.

Notice that the list may not contain the latest firmware versions. Please visit our web site <http://www.zebra.com> for current information.

The firmware number is divided into two sections, the header and the version, separated by a dash.

Printer	Barcode support	Firmware header
TTP 7030	1D barcodes	1856-xxx
TTP 7030	2D PDF-417	1860-xxx

Other headers are for customized versions of the printer and only available for the customer for whom this version was developed.

A printer can only be updated with firmware that has the same header as the original number.

The -xxx indicates the firmware version and for example 330 means firmware version 3.30.

**Table 10 • Firmware History**

FW Version	Change
1756-230	First version released to customer.
1756-230a	Code128 barcode added
1756-240	Flash-memory programming verification routine updated.
1756-241	Reset from paper jam error by opening/closing print head
1756-242	The direction of cutter motor (TTP70x0) has been changed to avoid damaging cutter blade. Will now indicate head up when the print head is lifted.
1756-250	<b>Bug fixes</b> <ol style="list-style-type: none"><li>1. Status bit for FF-button will now work.</li><li>2. Black mark handling with Wastebin fitted will now work.</li><li>3. Barcode with double height fonts, and text under barcode will now work as intended.</li><li>4. Wastebin timer corrected so it now runs like a clock.</li><li>5. Problem with forever spinning presenter solved.</li><li>6. Reversed Italics and underlined text improved.</li></ol> <b>New functions</b> <ol style="list-style-type: none"><li>1. Lifting the head followed by pressing FF-button and then lowering the head again can now print the self-test printout.</li><li>2. Chip revisions (Parallel and/or USB) added to self-test printout, and burn time has been removed.</li><li>3. When in fixed document mode, the printer will temporary enter variable document mode during self-test printout.</li></ol>

**Table 10 • Firmware History (Continued)**

FW Version	Change
1756-300	<p data-bbox="581 321 831 352"><b>Small improvements</b></p> <ol style="list-style-type: none"> <li data-bbox="581 363 1365 426">1. The printer will now retry three times (cut + clear presenter), when failing to clear the presenter.</li> <li data-bbox="581 436 1393 499">2. Short delay (1 s) added before autoloader starts, to avoid paper jam and limit noise at start of autoloader.</li> <li data-bbox="581 510 1328 573">3. Parameter n36 (Document mode) extended with “2-Black mark mode”.</li> <li data-bbox="581 583 922 615">4. Parameter n49 defaults to 1</li> <li data-bbox="581 625 1295 657">5. Parameter n56 “Max status code” added (default value: 255).</li> <li data-bbox="581 667 992 699">6. Print buffer handling Speeded-up</li> <li data-bbox="581 709 1349 741">7. nFault (parallel port) will now be set on at types of general faults.</li> <li data-bbox="581 751 1344 783">8. ESC ‘P’ + unknown, will terminate ESC ‘P’ command sequence.</li> <li data-bbox="581 793 1159 825">9. Adding an ACK-marker will now force printout.</li> </ol> <p data-bbox="581 846 699 877"><b>Bug fixes</b></p> <ol style="list-style-type: none"> <li data-bbox="581 888 1224 919">1. Parallel and USB IRQ are only enabled when detected</li> <li data-bbox="581 930 1344 993">2. Speed-compensation when using long burn times and high speed improved.</li> <li data-bbox="581 1003 1360 1066">3. The error state clean up process will make sure that a found ACK-marker will be answered before deleted.</li> <li data-bbox="581 1077 1409 1171">4. The printer will no longer report PrintDataInBuffer when it’s in TestMode, otherwise the driver will try to clear it up, and causing two-three extra empty receipts.</li> <li data-bbox="581 1182 1317 1213">5. Fixed where the Feed Button stops responding [1756-256:A1].</li> <li data-bbox="581 1224 1409 1287">6. Fixed the bug where ESC ENQ 06h reported an pending error, but ESC ENQ 01 said “No error”</li> <li data-bbox="581 1297 1377 1360">7. The FF-button will now work regardless of how “AutoCut after FF” (parameter 34) is set.</li> <li data-bbox="581 1371 1312 1402">8. The test receipt didn’t print parameter 49 correctly, now fixed.</li> </ol>

Table 10 • Firmware History (Continued)

FW Version	Change
1756-330 1860-330	<b>Bar Code</b> <ol style="list-style-type: none"><li>1. Barcodes first digit will now be positioned correctly.</li><li>2. 2D-barcode PDF417 FW now available (01860-xxx).</li></ol> <b>Black Mark</b> <ol style="list-style-type: none"><li>1. When black mark offset (n41-42) is set to 0 (auto) it will cut in the center of the black mark.</li><li>2. Black mark calibration (ESC #) can now be done, even if the printer is not in out-of-paper mode.</li><li>3. Black mark calibration timeout is cleared after black mark is found so that long page will work.</li><li>4. It is now possible to calibrate only white-level (fork-sensor), if the printer isn't in black mark mode (n36), otherwise a standard black mark calibration will be done.</li><li>5. Will now indicate black mark calibration error by blinking 11 times while pressing FF-button.</li></ol>

Table 10 • Firmware History (Continued)

FW Version	Change
1756-330	<b>Commands</b>
1860-330	<ol style="list-style-type: none"> <li>1. A second fixed page block can now be shorter if the first isn't cut. Added the "Quick advance"-command (ESC 'Q' n1 n2) from TTP 8x00</li> <li>2. Added two new more orientation modes (180°, 270°). Observe that the rotation to 180/270° is done after the whole page has been prepared, and therefore can't all four orientations be mixed on the same page.</li> <li>3. An empty text line will no longer be added when ending page with form feed (FF).</li> <li>4. Different aligned text on same line that overlaps will now be printed correct.</li> <li>5. Fixed issue # 48: Problem with the cancel command</li> <li>6. Fixed issue # 66: Minor Bug When Italics + Reverse</li> <li>7. Fixed issue # 67: Bitmap Problems Continued</li> <li>8. Fixed issue # 84: Crash on ESC r</li> <li>9. Fixed issue # 85: ESC d not functional</li> <li>10. Fixed issue # 92: ESC j feeds presenter motor in the wrong direction</li> <li>11. Fixed issue # 110 Minor Alignment Commands Bug</li> <li>12. Unified copy of functions to RAM before calling flash functions. (Fix issue # 54, Logotype Uploading problem)</li> <li>13. Esc t can now be null terminated.</li> </ol> <p><b>Cutter</b></p> <ol style="list-style-type: none"> <li>1. Added parameter n57 (System, bit 0) so that cut at power on/reset can be disabled (see issue # 58).</li> <li>2. New parameter n60 controls length of partition cut.</li> <li>3. De-bouncing of Cutter Home sensor to improve handling.</li> </ol> <p><b>Firmware</b></p> <ol style="list-style-type: none"> <li>1. Optimized the firmware to make it smaller, so that it should be downloadable into all older firmware.</li> <li>2. Downloading too large firmware will no longer make the printer unusable.</li> <li>3. Rewrote part of firmware loading so it will allow even bigger firmware. A firmware can now fill up all allocated firmware space (128 Kb).</li> <li>4. When downloading new firmware, the checksum will now be checked after firmware has been downloaded into RAM (not during as before). This will also verify that the RAM is working correctly.</li> </ol>

Table 10 • Firmware History (Continued)

FW Version	Change
3.30 cont.	<p><b>Interface USB</b></p> <ol style="list-style-type: none"> <li>1. Fixed the USB problem where the printers sometimes stop communicating.</li> <li>2. The firmware can now try to recover problems when the USB communications stops (SOF tokens stops coming from the host). This is done by taking the printer off the USB-bus and after 4 second put it back on until the USB host recognize it, and resume communication. This function can be switched on/off with system parameter (n57, bit 4, "Disable USB recovery").</li> <li>3. The status LED is turned off when it tries to recover USB problems (between USB disconnect and reconnect).</li> <li>4. New parameter n59, Selects USB "Vendor Class" or "Printer Class", and also change idProduct.</li> <li>5. Changed value to 0x00 for: USB ConfigurationDescriptor.bmAttributes, USB DeviceDescriptor.bDeviceClass, USB DeviceDescriptor.bDeviceSubClass, and USB DeviceDescriptor.bDeviceProtocol</li> <li>6. Firmware revision is now added to the USB Device Descriptor (the bcdDevice field).</li> <li>7. USB Device Descriptor has been updated to USB rev.1.1 (the bcdUSB field)</li> <li>8. Fixed issue # 90 USB Device Not Recognized</li> <li>9. The USB chip will now also be hardware reset when it tries to recover USB problems.</li> <li>10. USB Tx-FIFO is cleared when new request is received to ensure that old answer is NOT sent.</li> <li>11. Will now clear RX-FIFO on channel 0 RX-error (USB), and will clear stall conditions before clearing setup-flag on channel 0 as well.</li> </ol> <p><b>Parallel</b></p> <ol style="list-style-type: none"> <li>1. Fixed problem with parallel port error signaling in compatible mode (Intel).</li> <li>2. Register that controls Select, nFault and PError (on Intel) will now use a shadow since the register is write-only.</li> <li>3. Fixed so that USER1 also will show the state of the PAPER_AT_PRESENTER sensor in EPP-mode on CPLD-printers.</li> <li>4. Parallel Tx-register is cleared when new request is received to ensure that old answer is NOT sent.</li> </ol>



**Note** • Specification subject to changes without notice.



Notes •



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## Specifications



## Print Data

Printer control	Windows 98/ME/2000/XP, and Linux drivers
Direct addressing through ESC sequences	
Plug and Play	Yes
Print method	Direct thermal line printing
Resolution	8 dots/mm (203 dpi)
Feed pitch	1/8 mm (203 lpi)
Print speed	Up to 75 mm/s
Print width	
80-mm version	72 mm, 576 dots
112-mm version	104 mm, 832 dots
Interfaces	TTP 7020: Parallel IEEE-1284 TTP 7030: USB Optional external RS-232 serial interface adapter is available for both TTP 7020 and TTP 7030.
Serial interface settings	<i>Baud:</i> 2 400, 4 800, 9 600, 19 200, 38 400, 57 600, 115 200 bits/s
<i>Data bits:</i>	7 or 8
<i>Parity:</i>	None, Odd or Even
<i>Stop bits:</i>	1 ( <i>fixed</i> )
Flow control:	None, Xon / Xoff, or Hardware
Default settings:	9600 bits/s, 8 data bits ,no parity, 1 stop bit, <i>no flow control</i> .

## Text Modes (Non-Windows Applications)

Orientation	Horizontal (portrait mode) and Vertical (Landscape mode)
Number of possible fonts:	8
Font memory	Free memory depends on firmware version, see self-test printout
Font technology	Bitmap fonts, non scaleable
Standard fonts	TTP Mono 9, Arial 9, Symbol 9, Wingdings 10, and Code 39
Text attributes	Bold, underline, reverse print, multiple-width, multiple height. Attributes can be combined on the same text line.
Logotypes	16 logotypes can be stored in flash memory
Logotype memory	Free memory depends on firmware version, see self-test printout

## Basic Character Set

The default fonts use Windows code page 1252 Western which contains ISO 8859-1 (ANSI) characters. You can use other character sets by creating and loading appropriate font files.

Characters 0 to 31 are control codes that cannot be changed, but 32 to 255 can be custom designed.

The table below shows the characters stored in flash PROM on the printer control board.

Table 11 • Code Page 1252 Character Table

Dec Hex Key	32 20	33 21 !	34 22 "	35 23 #	36 24 \$	37 25 %	38 26 &	39 27 '	40 28 (	41 29 )	42 2a *	43 2b +	44 2c ,	45 2d -	46 2e .	47 2f /
Dec Hex Key	48 30 0	49 31 1	50 32 2	51 33 3	52 34 4	53 35 5	54 36 6	55 37 7	56 38 8	57 39 9	58 3a :	59 3b ;	60 3c <	61 3d =	62 3e >	63 3f ?
Dec Hex Key	64 40 @	65 41 A	66 42 B	67 43 C	68 44 D	69 45 E	70 46 F	71 47 G	72 48 H	73 49 I	74 4a J	75 4b K	76 4c L	77 4d M	78 4e N	79 4f O
Dec Hex Key	80 50 P	81 51 Q	82 52 R	83 53 S	84 54 T	85 55 U	86 56 V	87 57 W	88 58 X	89 59 Y	90 5a Z	91 5b [	92 5c \	93 5d ]	94 5e ^	95 5f _
Dec Hex Key	96 60 ,	97 61 a	98 62 b	99 63 c	100 64 d	101 65 e	102 66 f	103 67 g	104 68 h	105 69 i	106 6a j	107 6b k	108 6c l	109 6d m	110 6e n	111 6f o
Dec Hex Key	112 70 p	113 71 q	114 72 r	115 73 s	116 74 t	117 75 u	118 76 v	119 77 w	120 78 x	121 79 y	122 7a z	123 7b {	124 7c 	125 7d }	126 7e ~	127 7f A0127
Dec Hex Key	128 80 A0128	129 81 A0129	130 82 A0130	131 83 A0131	132 84 A0132	133 85 A0133	134 86 A0134	135 87 A0135	136 88 A0136	137 89 A0137	138 8a A0138	139 8b A0139	140 8c A0140	141 8d A0141	142 8e A0142	143 8f A0143
Dec Hex Key	144 90 A0144	145 91 A0145	146 92 A0146	147 93 A0147	148 94 A0148	149 95 A0149	150 96 A0150	151 97 A0151	152 98 A0152	153 99 A0153	154 9a A0154	155 9b A0155	156 9c A0156	157 9d A0157	158 9e A0158	159 9f A0159
Dec Hex Key	160 a0 A0160	161 a1 A0161	162 a2 A0162	163 a3 A0163	164 a4 A0164	165 a5 A0165	166 a6 A0166	167 a7 A0167	168 a8 A0168	169 a9 A0169	170 aa A0170	171 ab A0171	172 ac A0172	173 ad A0173	174 ae A0174	175 af A0175
Dec Hex Key	176 b0 A0176	177 b1 A0177	178 b2 A0178	179 b3 A0179	180 b4 A0180	181 b5 A0181	182 b6 A0182	183 b7 A0183	184 b8 A0184	185 b9 A0185	186 ba A0186	187 bb A0187	188 bc A0188	189 bd A0189	190 be A0190	191 bf A0191
Dec Hex Key	192 c0 A0192	193 c1 A0193	194 c2 A0194	195 c3 A0195	196 c4 A0196	197 c5 A0197	198 c6 A0198	199 c7 A0199	200 c8 A0200	201 c9 A0201	202 ca A0202	203 cb A0203	204 cc A0204	205 cd A0205	206 ce A0206	207 cf A0207
Dec Hex Key	208 d0 A0208	209 d1 A0209	210 d2 A0210	211 d3 A0211	212 d4 A0212	213 d5 A0213	214 d6 A0214	215 d7 A0215	216 d8 A0216	217 d9 A0217	218 da A0218	219 db A0219	220 dc A0220	221 dd A0221	222 de A0222	223 df A0223
Dec Hex Key	224 e0 A0224	225 e1 A0225	226 e2 A0226	227 e3 A0227	228 e4 A0228	229 e5 A0229	230 e6 A0230	231 e7 A0231	232 e8 A0232	233 e9 A0233	234 ea A0234	235 eb A0235	236 ec A0236	237 ed A0237	238 ee A0238	239 ef A0239
Dec Hex Key	240 f0 A0240	241 f1 A0241	242 f2 A0242	243 f3 A0243	244 f4 A0244	245 f5 A0245	246 f6 A0246	247 f7 A0247	248 f8 A0248	249 f9 A0249	250 fa A0250	251 fb A0251	252 fc A0252	253 fd A0253	254 fe A0254	255 ff A0255
		ñ	ò	ó	ô	õ	ö	÷	ø	ù	ú	û	ü	ý	þ	ÿ

Table 12 • Symbol Character Table

Dec Hex Key	32 20	33 21 !	34 22 "	35 23 #	36 24 \$	37 25 %	38 26 &	39 27 '	40 28 (	41 29 )	42 2a *	43 2b +	44 2c ,	45 2d -	46 2e .	47 2f /
Dec Hex Key	48 30 0	49 31 1	50 32 2	51 33 3	52 34 4	53 35 5	54 36 6	55 37 7	56 38 8	57 39 9	58 3a :	59 3b ;	60 3c <	61 3d =	62 3e >	63 3f ?
Dec Hex Key	64 40 @	65 41 A	66 42 B	67 43 C	68 44 D	69 45 E	70 46 F	71 47 G	72 48 H	73 49 I	74 4a J	75 4b K	76 4c L	77 4d M	78 4e N	79 4f O
Dec Hex Key	80 50 P	81 51 Q	82 52 R	83 53 S	84 54 T	85 55 U	86 56 V	87 57 W	88 58 X	89 59 Y	90 5a Z	91 5b [	92 5c \	93 5d ]	94 5e ^	95 5f _
Dec Hex Key	96 60 ,	97 61 a	98 62 b	99 63 c	100 64 d	101 65 e	102 66 f	103 67 g	104 68 h	105 69 i	106 6a j	107 6b k	108 6c l	109 6d m	110 6e n	111 6f o
Dec Hex Key	112 70 p	113 71 q	114 72 r	115 73 s	116 74 t	117 75 u	118 76 v	119 77 w	120 78 x	121 79 y	122 7a z	123 7b {	124 7c 	125 7d }	126 7e ~	127 7f A0127
Dec Hex Key	128 80 A0128	129 81 A0129	130 82 A0130	131 83 A0131	132 84 A0132	133 85 A0133	134 86 A0134	135 87 A0135	136 88 A0136	137 89 A0137	138 8a A0138	139 8b A0139	140 8c A0140	141 8d A0141	142 8e A0142	143 8f A0143
Dec Hex Key	144 90 A0144	145 91 A0145	146 92 A0146	147 93 A0147	148 94 A0148	149 95 A0149	150 96 A0150	151 97 A0151	152 98 A0152	153 99 A0153	154 9a A0154	155 9b A0155	156 9c A0156	157 9d A0157	158 9e A0158	159 9f A0159
Dec Hex Key	160 a0 A0160	161 a1 A0161	162 a2 A0162	163 a3 A0163	164 a4 A0164	165 a5 A0165	166 a6 A0166	167 a7 A0167	168 a8 A0168	169 a9 A0169	170 aa A0170	171 ab A0171	172 ac A0172	173 ad A0173	174 ae A0174	175 af A0175
Dec Hex Key	176 b0 A0176	177 b1 A0177	178 b2 A0178	179 b3 A0179	180 b4 A0180	181 b5 A0181	182 b6 A0182	183 b7 A0183	184 b8 A0184	185 b9 A0185	186 ba A0186	187 bb A0187	188 bc A0188	189 bd A0189	190 be A0190	191 bf A0191
Dec Hex Key	192 c0 A0192	193 c1 A0193	194 c2 A0194	195 c3 A0195	196 c4 A0196	197 c5 A0197	198 c6 A0198	199 c7 A0199	200 c8 A0200	201 c9 A0201	202 ca A0202	203 cb A0203	204 cc A0204	205 cd A0205	206 ce A0206	207 cf A0207
Dec Hex Key	208 d0 A0208	209 d1 A0209	210 d2 A0210	211 d3 A0211	212 d4 A0212	213 d5 A0213	214 d6 A0214	215 d7 A0215	216 d8 A0216	217 d9 A0217	218 da A0218	219 db A0219	220 dc A0220	221 dd A0221	222 de A0222	223 df A0223
Dec Hex Key	224 e0 A0224	225 e1 A0225	226 e2 A0226	227 e3 A0227	228 e4 A0228	229 e5 A0229	230 e6 A0230	231 e7 A0231	232 e8 A0232	233 e9 A0233	234 ea A0234	235 eb A0235	236 ec A0236	237 ed A0237	238 ee A0238	239 ef A0239
Dec Hex Key	240 f0 A0240	241 f1 A0241	242 f2 A0242	243 f3 A0243	244 f4 A0244	245 f5 A0245	246 f6 A0246	247 f7 A0247	248 f8 A0248	249 f9 A0249	250 fa A0250	251 fb A0251	252 fc A0252	253 fd A0253	254 fe A0254	255 ff A0255

## Bar Codes (Non-Windows Applications)

Orientation	Horizontal and vertical
Symbology	EAN, UPC, Interleaved 2-of-5, ISBN, Code39, and Code 128
Add-on	2, or 5 digit add-on can be added to EAN, UPC codes 5 digit add-on can be added to ISBN

## Paper Handling

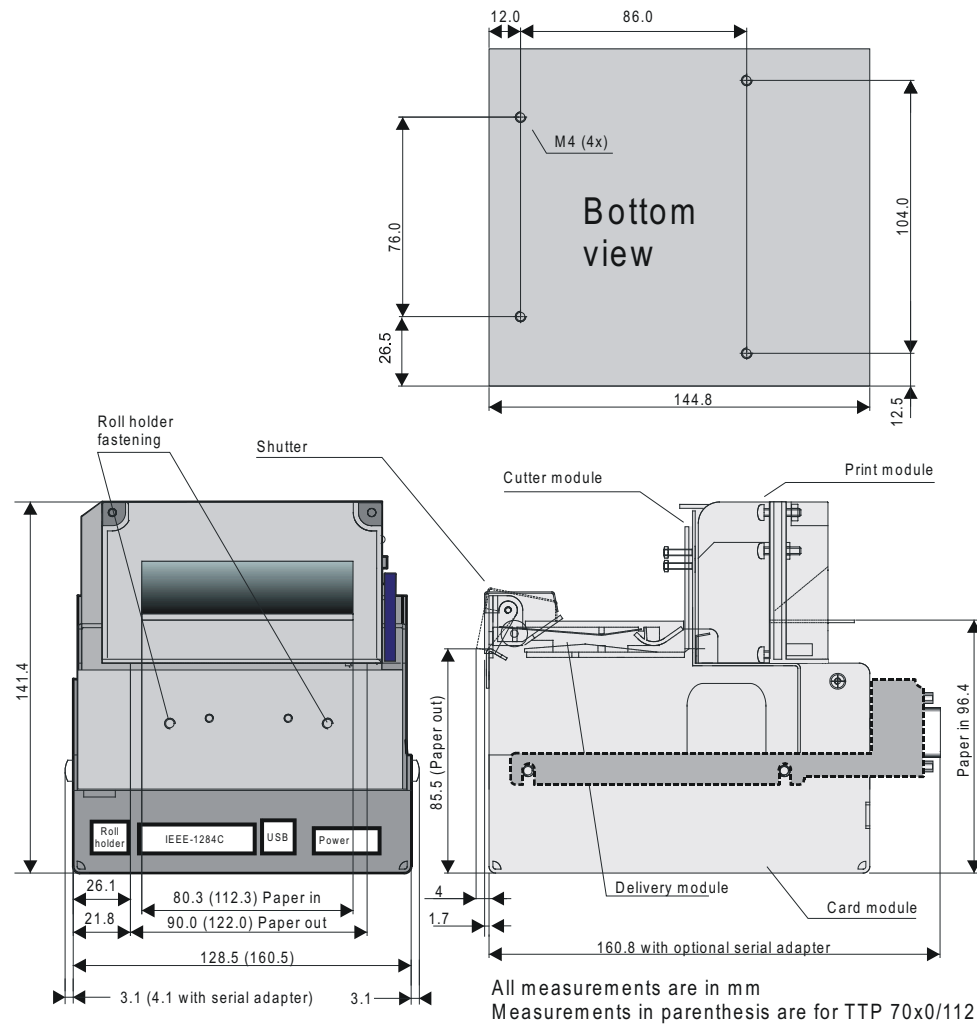
Paper width	80 mm or 112 mm depending on model
Printout length	75–500 mm before partially ejecting printout. No upper limit for printout length. (112-500mm for Retract-and-retain versions of the printer)
Cutting	Guillotine cutter
Presenter operation	Stores the printout until it is fully printed and cut, then presents part of the printout to the customer. When the customer pulls the ticket, a sensor reacts on the pull and feeds out the full printout. Extremely long printouts can be partially ejected to limit loop buildup.
Eject length after cut	Programmable eject length. Full eject, or printout held until the customer removes it. Eject of uncollected printouts.
Printout retraction	Optional retract and retain function pulls back uncollected printouts and throws them in a wastebasket inside the kiosk.
Paper loading	Automatic feed, cut, and eject when paper is detected. Automatic "on-line" after successful paper load. Automatic synchronization to Top-of-form marks when black-mark mode is selected in the parameter setup.
Sensors	Optical sensors: Out of paper, paper left in presenter, paper pulled, paper near end (optional) and weekend level sensor (optional). Switch sensors: Cutter not in home position and print head lifted.

## Printer Dimensions



**Note** • Additional space is required for paper roll and handling.

**Figure 29 • Measurements Drawing**



SW98050

## Environmental Conditions

Temperature	Operating: 0 to +50 °C Storage and transportation: -20 to +60 °C
Relative humidity	Operating: 35 to 75%, non-condensing Storage and transportation: 10 to 90%, non-condensing

## Miscellaneous

Weight	2.4 kg (80 mm), 2.85 kg (112 mm)
Typical throughput	1.5 s/printout (length 75 mm, print, cut, and present)
Power requirements	80 mm version: 24Vdc $\pm$ 10%, idle 150 mA, average 2.5A, peak 8.5A
	112 mm version: 24Vdc $\pm$ 10%, idle 150 mA, average 3.5A, peak 11A
Life expectancy	Print head: more than 50 km paper, more than 100 million pulse lines (typically)
	Cutter: 500 000 cuts (typically)
	Control board: 40 000 hours (typically)
MTBF*	250 000 printouts (typically)

\*. MTBF figure does not include paper jam

## Paper Specification

### General

Paper supply	Roll paper with heat sensitive coating (thermal paper)
Type of paper	TF50KS-E2C, AF50KS-E, Mitsubishi TF 8075, or equivalent is recommended
Number of layers	One
Paper weight	55—110 g/m <sup>2</sup>
Paper thickness	0.054—0.10 mm
Surface smoothness	450-s minimum according to Bekk TAPPI T 479
Reflection	80% minimum according to SCAN P3
Core	Paper or plastic
Core inner diameter	Minimum 25 mm
Paper end	Must not be glued to the core
Paper width	80 +0/–0.3 mm, or 112 +0/–0.3 mm depending on model
Paper length	Approx. 150 m (with 110-mm roll diameter and 65 g/m <sup>2</sup> )
	Approx. 250 m (with 150-mm roll diameter and 65 g/m <sup>2</sup> )
	Approx. 450 m (with 200-mm roll diameter and 65 g/m <sup>2</sup> )



## Thermal coating

Thermal coating	Outer side
Sensitivity	Activated at approx. 68 °C saturated at approx. 75 °C.
Dynamic sensitivity	1.14 ±0.04 OD
Top coating	Standard, semi or UV (if applicable)

## Perforation

Tear-off perforation	Punching must be done from outer side (thermal coating side) with a sharp perforation tool.
----------------------	---

## Preprinting

General	<p>To endure the heat developed during printing, the preprint must meet the requirements applicable for preprinting on paper intended for laser printing. OCR-blind ink must be used for preprint on the inner side of the roll.</p> <p>Ink used for preprinting on the thermal side must be non-abrasive.</p> <p>The ink must not smear while wound up on the supply roll or during the printing process.</p>
Print side	One side or both sides.

## Black Mark Size and Position

See also [Page Setup](#) on page 89.

Print side	Inner side (opposite to thermal coating side)
Sensor position	25 mm before cutter, and 9.1 mm from left edge of ticket entry when seen from the front of the printer (on the side of the blue release arm).
Mark length range	3 to 18 mm, default 5 mm
Mark width	Minimum 5 mm centered on the sensor position, recommended width is 9 mm
Print density	<p>Standard wet offset mode is recommended for printing of the black-marks. The full mark area must be printed. Screen-printing is not allowed. Measurement of print density must be performed relative to the white paper background.</p> <p>Using a MacBeth densitometer, the print density must be greater than 1.3. Anti-gloss filter is not allowed. Using a Gretag densitometer, the print density must be greater than 1.5. The reflection from the black-mark must be less than 10%. The reflection from the paper must exceed 80%.</p>
Preprinting	Preprinting in the zone passing over the black-mark sensor is not recommended. If required, OCR blind type of ink must be used, (outside the 700-1100 nm range).
Punched holes	Punching must be done from the thermally coated side. Distorted print can be expected within a zone of approximately 2-mm around the edges of the hole. The function must be tested.

## Ordering Numbers

### Printer Assembly

Print Width:	80 mm	112 mm
TTP 7020 (parallel)	01767-080	01767-112
TTP 7020 with retract and retain function	01867-080	01867-112
TTP 7020 evaluation kit containing one basic printer with 150 mm roll holder and one each of the options marked with * in the options list, and a parallel cable. (Only one evaluation kit/customer.)	01798-080	01798-112
TTP 7030 (USB, no roll holder)	01768-080	01768-112
TTP 7030 with retract and retain function	01868-080	01868-112
TTP 7030 evaluation kit containing one basic printer with 150 mm roll holder and one each of the options marked with * in the options list, and an USB cable. (Only one evaluation kit/customer.)	01799-080	01799-112

### Options

Print Width:	80 mm	112 mm
75 W Power supply unit (see 28) with 0.5 m PSU-to-printer cable*	01776-000	
150 W Power supply unit (see 29) with 0.5 m PSU-to-printer cable, on/off switch, and fuse	01035-014	
One sensor (paper-near-end) with 150 mm cable	01483-000	
Two sensors (paper-near-end + weekend) with 200 mm cable	01579-000	
IEEE-1284 cable, straight 1.8 m	01366-000	
IEEE-1284 cable, 90° angled 1.8 m	01366-090	
USB cable, 1.8 m	01542-000	
Serial adapter	01437-000	
Serial cable, 1.5 m	10825-000	
Paper roll, no preprint, for A110 mm roll holders, 65g/m²*	04767-000	04768-000
Printer driver package, Windows 9x and NT4/2000/XP*	101368	
Shutter, mechanical	103150	103151

Figure 30 • 75W Power Supply Unit

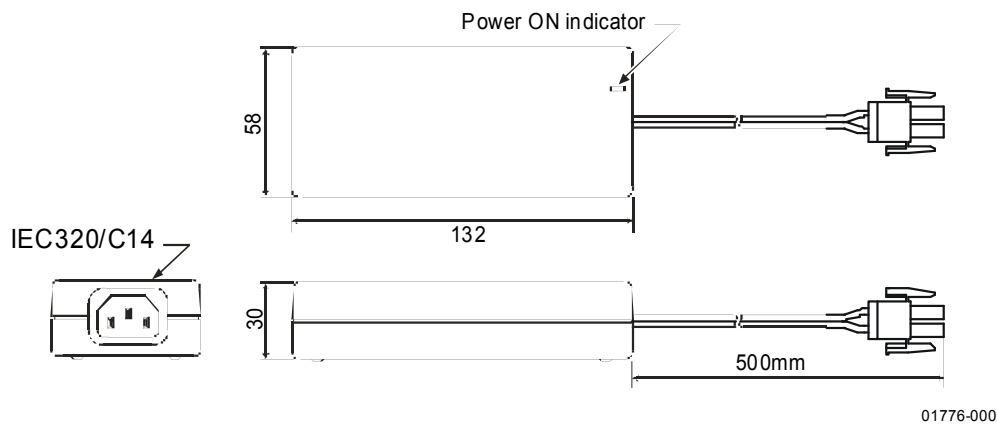
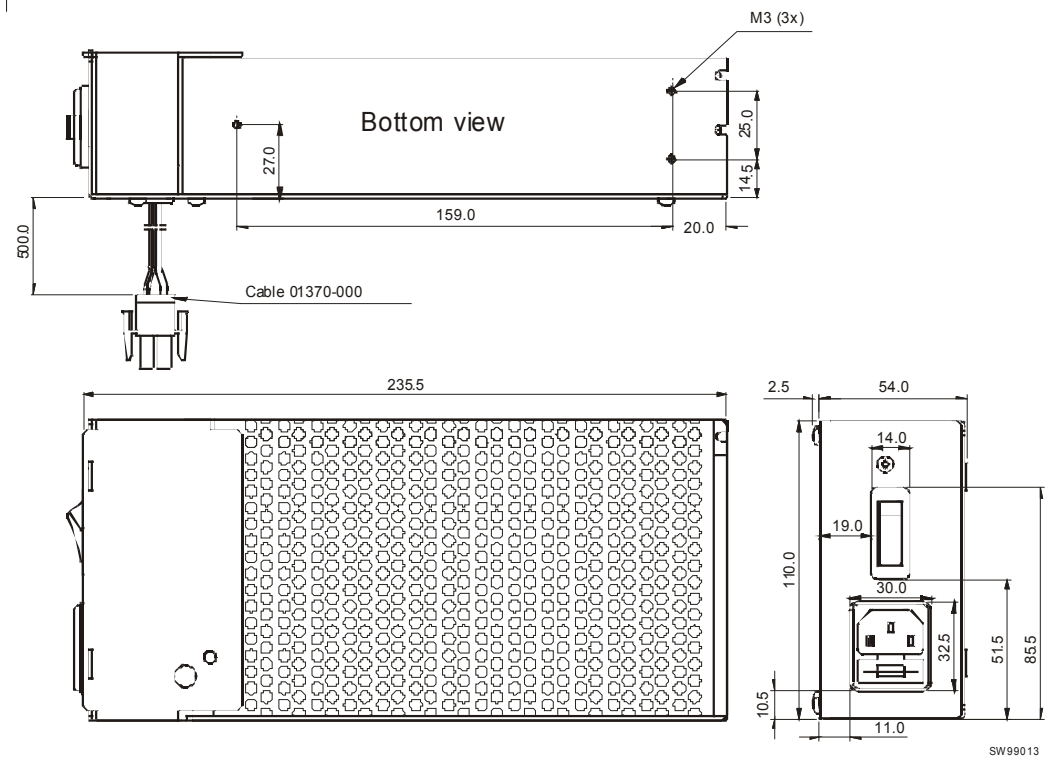
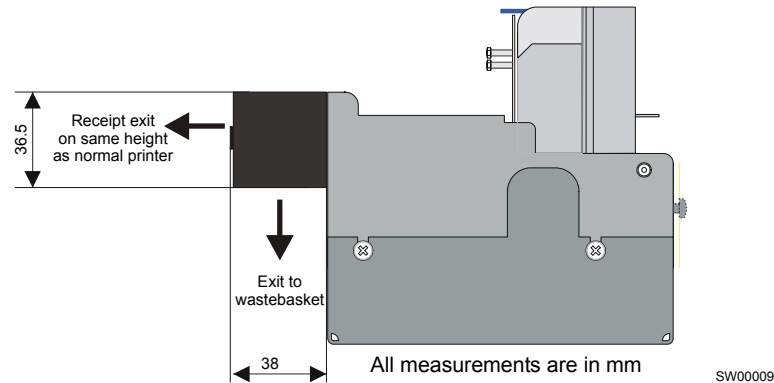


Figure 31 • 150W Power Supply Unit



**Note** • Mains cord is not included in the PSU's.

Figure 32 • Retract and Retain Version



Choose between four modes in the default parameter setup:

- 1. Retract when new printout is printed.
- Retract after a preset time.
- Eject to customer when new printout is printed (wastebasket off).
- Eject to customer when new printout is printed, but retract if not collected within a preset time.

No additional commands are required.

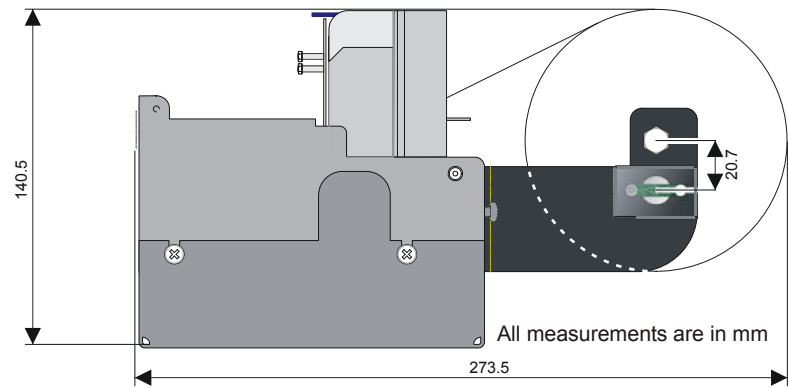


**Note** • Use paper rolls with an inner diameter of 40 mm or more when using the "retract and retain" option.

Roll Holders

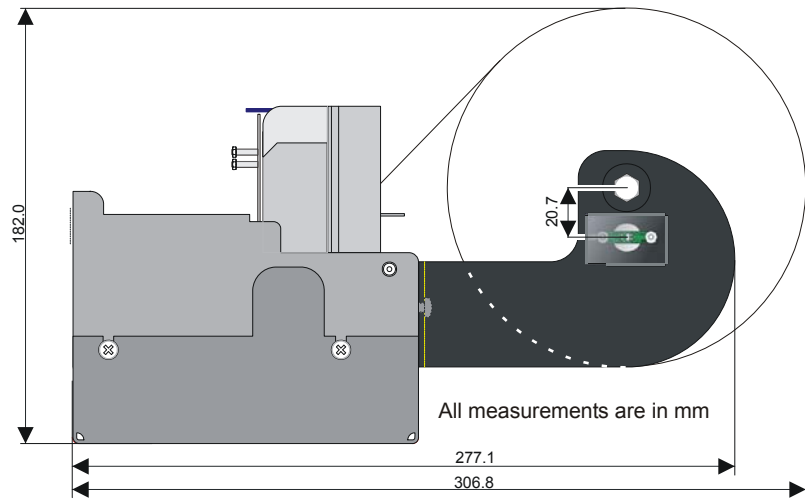
Print Width	80 mm	112 mm
Paper roll holder for up to 110 mm roll diameter. With paper-near-end sensor.	01148-080	01148-112

Figure 33 • Roll Holder for Paper Rolls up to 110 mm



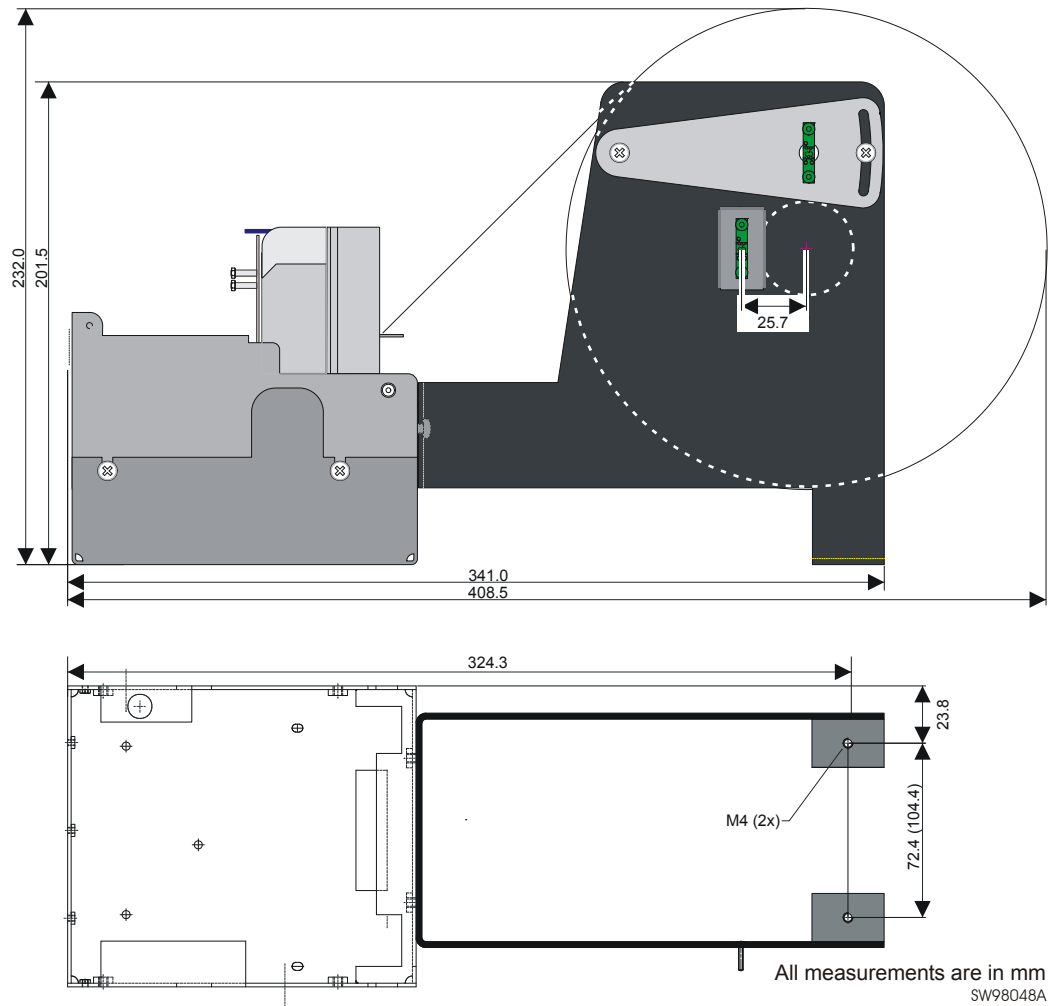
Print Width	80 mm	112 mm
Paper roll holder for up to 150 mm roll diameter with paper-near-end sensor.	01123-080	01123-112

Figure 34 • Roll Holder for Paper Rolls up to 150 mm



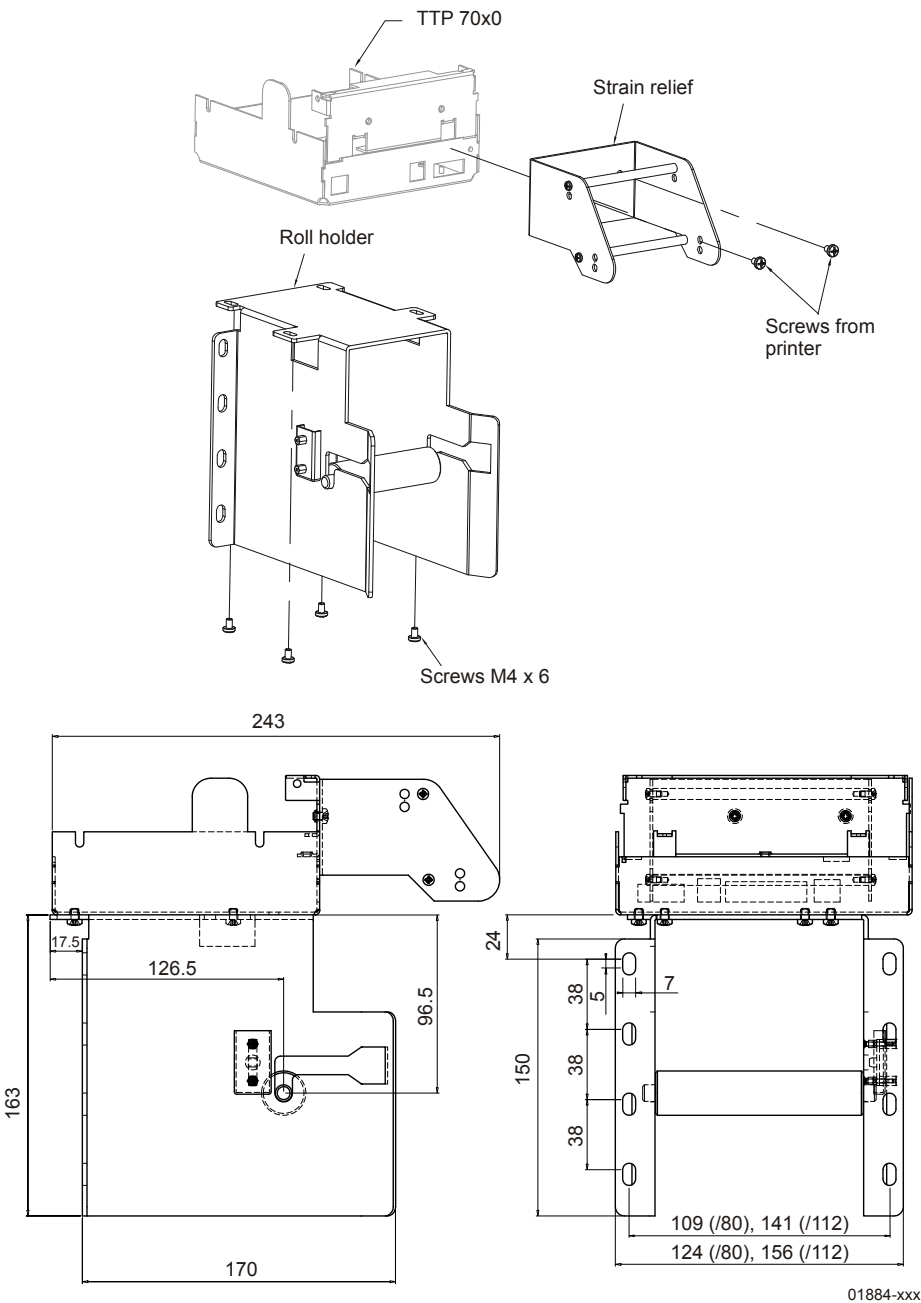
Print Width	80 mm	112 mm
Paper roll holder for up to 200 mm roll diameter. With paper-near-end and weekend sensors.	01149-080	01149-112

**Figure 35 • Roll Holder for Paper Rolls up to 200 mm**



Print Width:	80 mm	112 mm
Paper roll holder for up to 150-mm roll mm roll placed below printer. With paper-near-end sensor.	01884-080	01884-112

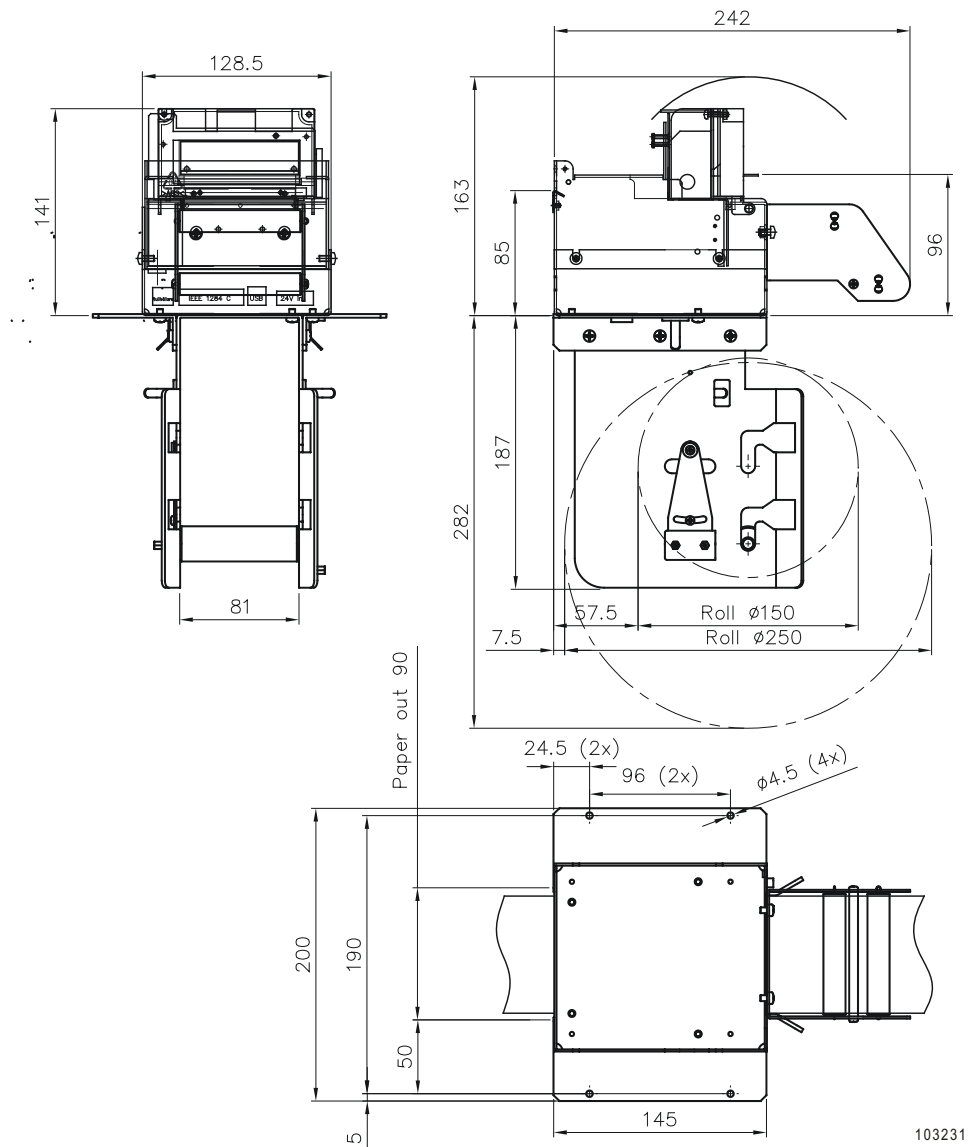
Figure 36 • Roll Holder 01884-080 and 01884-112 for Paper Placed Under TTP 70x0.





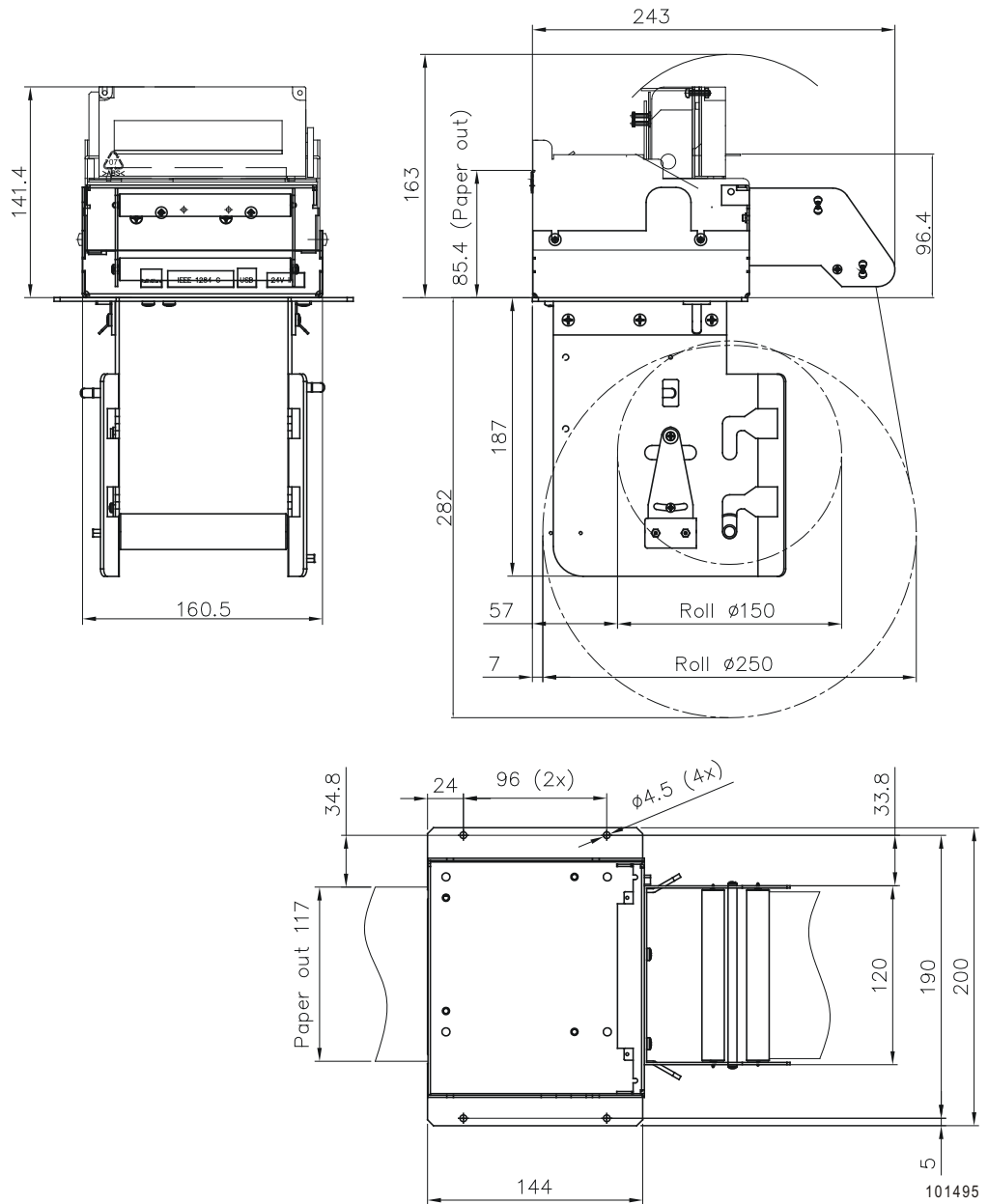
Print Width	80 mm	112 mm
Paper roll holder for up to 250-mm roll mm roll placed below printer. With paper-near-end and weekend sensors.	01754-080	01754-112

**Figure 37 • Roll Holder 01754-080 for Paper Placed Under TTP 70x0/080.**



**Note •** The roll can be fitted on two different levels, one for 150-mm roll, and one for 250-mm roll. This way, minimal space is required under the printer.

Figure 38 • Roll Holder 01754-112 for Paper Placed Under TTP 70x0/112.



**Note** • The roll can be fitted on two different levels, one for 150-mm roll, and one for 250-mm roll. This way, minimal space is required under the printer.

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